

# What is an Electronic Check ?

POP  
ECC  
Check Truncation  
Check Conversion  
ECheck

## The Technology of Tomorrow is here Today!

Imagine your customer handing you a check:

- You enter the requested data into a point of sale terminal
- You slide the check thru the check scanner

Instantly, an image of the check is created and stored in the check scanner!

Instantly, an electronic transaction request is transmitted for approval!

Instantly, a receipt is printed which the customer signs allowing for ACH funds transfer!

- Image the receipt by sliding it through the check scanner
- Hand the check back to the customer
- Funds are credited to your account within 24-48 business hours
- "Electronic" checks which bounce hit SPS's bank account, not yours!

Save on individual deposit item charges, bad check fees, banking time and effort, deposit ticket costs, and cash flow delays.



# Frequently Asked Questions

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1. Can I continue to take and authorize both paper and “electronic” checks?

**Answer:** Yes, you select the option you want ( P or E) during the prompting sequence in the terminal.

2. Can I perform both Verification and Guarantee on a selected basis?

**Answer:** Yes, you select the option you want ( G or V) during the prompting sequence in the terminal.

4. Can I put business checks through as “electronic” checks?

**Answer:** No, because the name of the person presenting the check is not imprinted on the check. In addition, a messenger may be presenting a check not signed in your presence, or the individual signing the check may not be authorized to sign on behalf of the business.

5. Can all personal checks be attempted for electronic check processing?

**Answer:** Yes, however we may be unable to electronically convert certain checks belonging to financial institutions that are not NACHA members. In those rare instances a paper check must be accepted.

6. What is the meaning of NACHA?

**Answer:** NACHA stands for the National Automated Clearing House Association.

7. What if my customer refuses to sign the receipt authorizing electronic funds transfer?

**Answer:** The terminal will automatically void the transaction and accept the paper check.

8. Why should I guarantee these items if funds are being moved instantly between the parties?

**Answer:** Because the money is NOT moving instantly! The funds are settled within 24 - 48 hours and, like paper checks, there is no assurance that funds will be available when the ACH settlement transaction finally hits the check writer’s account. In that brief period of time, your customer can withdraw funds, close the account, or place a stop payment order on the electronic debit.

9. Can I use my existing credit card terminal?

**Answer:** Yes, if it is a Verifone Omni 3750, Tranz 380x2 (and the second half of the unit is open) or if it is a stand-alone Tranz including the 330, 380, or 460. Plus, you can use a Nurit, Hypercom, Talento (if on Vital), or Ingenico Elite.

10. What type of check reader device is required?

**Answer:** You must have an electronic check imager to use this service with the guarantee program. We support the RDM EC6000I & EC6000F, Magtek’s Microlmage, Ingenico Z600, as well as the Verifone CR1000.

11. Do I need to stamp void on the check?

**Answer:** Yes, in most instances, except when using the RDM EC6000F as it has a franking system that automatically franks the check when it is approved.