



Electronic Check Processing and Remote Deposit System



CX30 Configuration and Installation Guide



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Pre-Installation Checklist

Take this opportunity to fill out the Pre-Installation Checklist below to be sure that you have all the requirements needed for a successful scanner installation.

NOTE: You must have **Administrative Privileges*** on your PC to perform the installation. If you are not sure if you have administrative privileges or if your system does not meet the requirements below, please check with your PC support staff before proceeding.

PRE-INSTALLATION CHECK LIST	
OPERATING SYSTEM (Please check one)	
Windows 2000	<input type="checkbox"/>
or	
Windows XP	<input type="checkbox"/>
INTERNET EXPLORER (Please check one)	
For the latest version of IE, go to www.microsoft.com	
6.0	<input type="checkbox"/>
or	
7.0	<input type="checkbox"/>
INTERNET CONNECTION	
High-Speed (DSL, Cable, T1)	<input type="checkbox"/>
JAVA (Please check one)	
For the latest java version, go to www.java.com	
Microsoft VM	<input type="checkbox"/>
or	
JVM	<input type="checkbox"/>
SYSTEM SPECS	
Minimum Requirements	
CPU 1.8 GHZ	<input type="checkbox"/>
RAM 128 MB	<input type="checkbox"/>
Port USB 1.1	<input type="checkbox"/>
Recommended	
CPU 2.8 GHZ	<input type="checkbox"/>
RAM 256 MB	<input type="checkbox"/>
Port USB 2.0	<input type="checkbox"/>
My PC	
CPU ____ GHZ	
RAM ____ MB	
Port USB ____	
SCREEN RESOLUTION	
Works best with screen resolution 1024x768	

*Administrative Privileges is the ability to change the computers configuration and install new software applications.

Scanner Installation Assistance Form

If you have difficulty installing your scanner, please complete and send the Scanner Installation Assistance Form to Secure Payment Systems Technical Support Department via fax (858) 549-1323 or email support@securepaymentsystems.com.

File Code:		Product:	<input type="checkbox"/> ARC <input type="checkbox"/> IRD
Scanner Model:		Serial #:	
COMPANY INFORMATION			
Company Name / Location (City/State):			
Installer Name & Number:			
IT / Network ADMIN (If any):			
Data Processor (If any):			
Type of Company:			
COMPUTER INFORMATION			
If you have difficulty answering the questions below, please contact your PC support staff.			
Operating System: <input type="checkbox"/> WIN XP <input type="checkbox"/> WIN 2000 Ver. _____ Service Pack: _____			
1. Does installer have Administrative Rights?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
2. Does computer have a USB Port?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
3. Do you have Internet Explorer 5.5 or above?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
4. Type of Internet Connection:	<input type="checkbox"/> DSL	<input type="checkbox"/> CABLE	<input type="checkbox"/> T1 <input type="checkbox"/> OTHER _____
5. Is there a Fire Wall?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
6. Is the Pop-Up Blocker turned off?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Please choose a date and time for an installation walk through.			
Date:	_____	Day:	_____ Time: _____ Time Zone: _____
Comments:	_____		

*Administrative Privileges is the ability to change the computers configuration and install new software applications.

The Company

Secure Payment Systems (SPS) is a transaction processing and risk management company that specializes in the needs of small and midsize businesses. In addition to traditional point-of-sale transaction processing, we offer electronic check conversion, gift and loyalty card processing, a proprietary ATM debit payroll / international funds transfer card, as well as an array of sophisticated Web-based products including a recurring debit and credit platform and the popular check21 solution. In other words, SPS provides you with affordable solutions that you need to compete with the retail elite.

SPS is helping business change the way it operates – implementing enhanced check fraud algorithms, focusing on new customer marketing strategies, maximizing untapped opportunity, protecting profits and increasing revenues. And that is no small change.

Custom Tailored Applications

SPS products and services are highly scalable and adaptable within all business environments via our secure state-of-the-art, web based software. We understand that one size does not fit all. No matter what your business, SPS can custom tailor a payment solution to meet your specific needs so you can benefit from electronic processing technologies. We fully integrated and enhanced the functionality of our products and services to specifically meet the needs of merchants, banks, financial institutions, collection agencies, property management companies, and more.

SPS Contact List

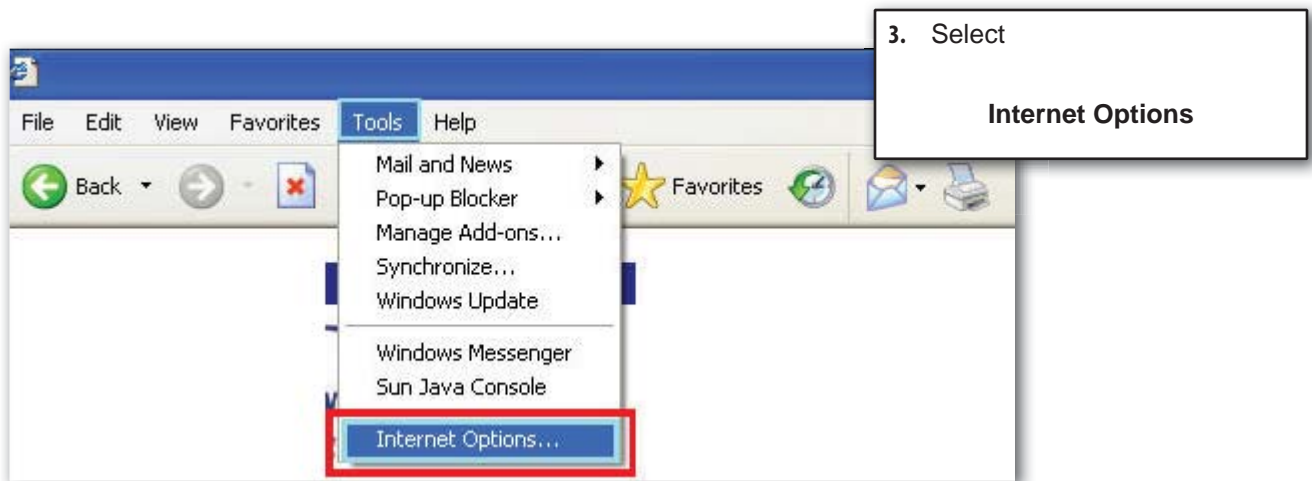
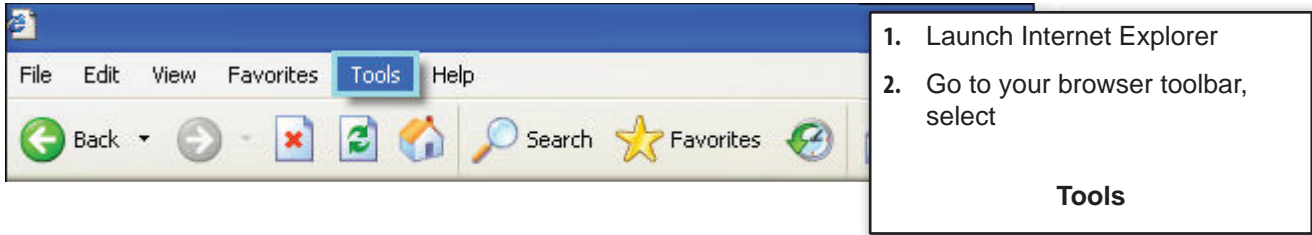
For more information on our various solutions, contact an SPS representative at: 1.888.313.7842.

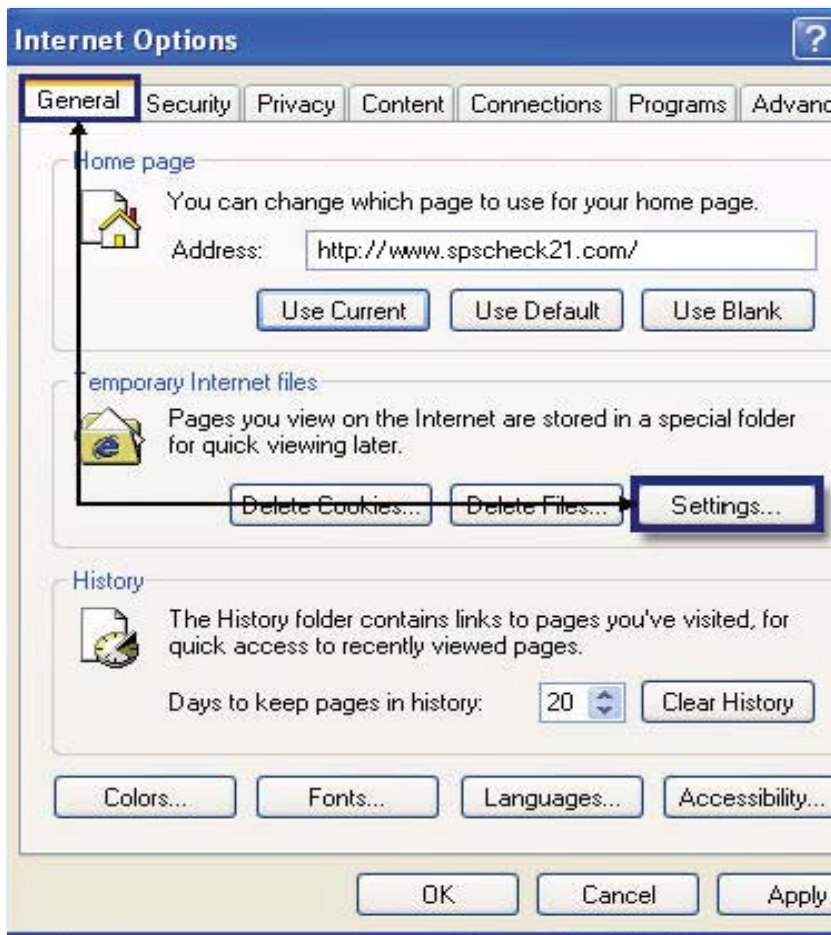
Technical Support
support@securepaymentsystems.com

Sales and Marketing
sales@securepaymentsystems.com

The following are detailed instructions to ensure your Page Refresh settings are configured properly.

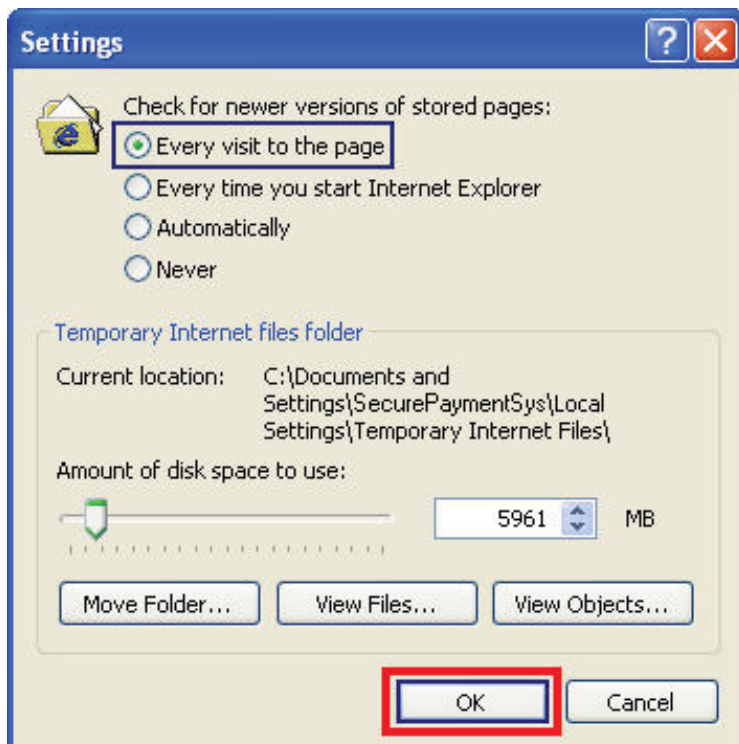
Web Browser Settings





4. On the Internet Options window go to General Tab and select

Settings



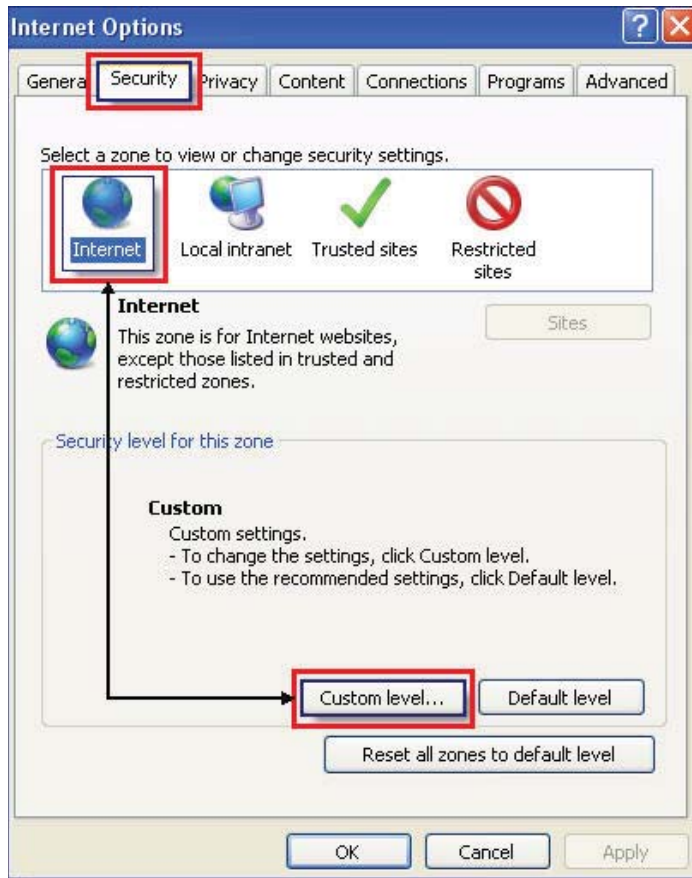
5. In the Settings window, under Check for newer versions of stored pages, select

Every visit to the page

6. Select

OK

Active X Controls



7. On the Internet Options window go to the Security tab, highlight

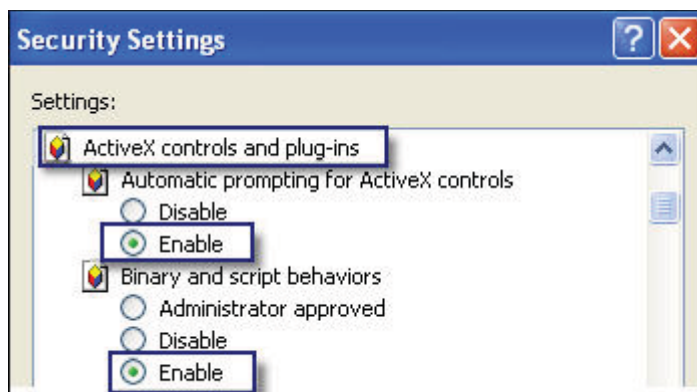
Internet

8. Select

Custom Level

Active X Configuration Settings

On PC's running Windows XP-SP2, Active X controls and plug-ins should have the configuration settings noted:



Security Settings window will automatically appear.

9. Scroll down to section

ActiveX controls and plug-ins

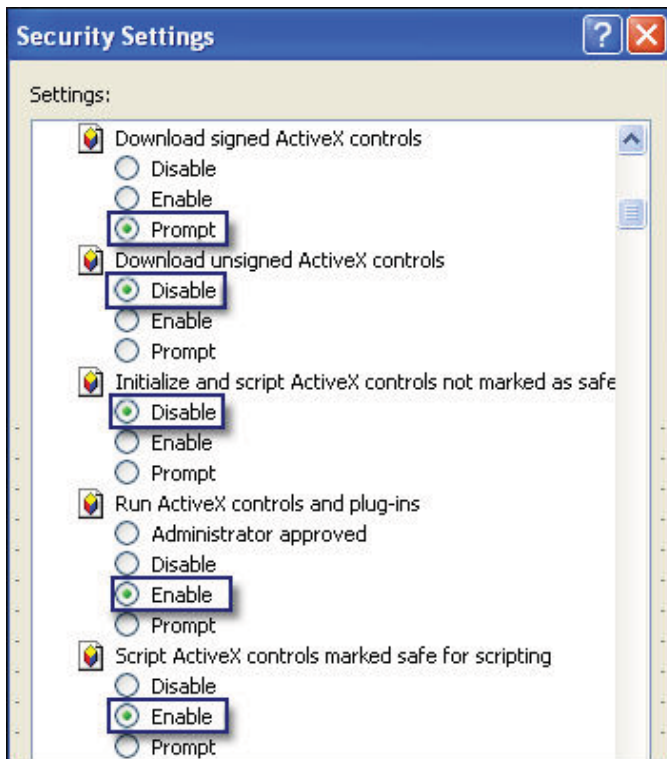
10. Automatic Prompting for ActiveX controls:

Enable

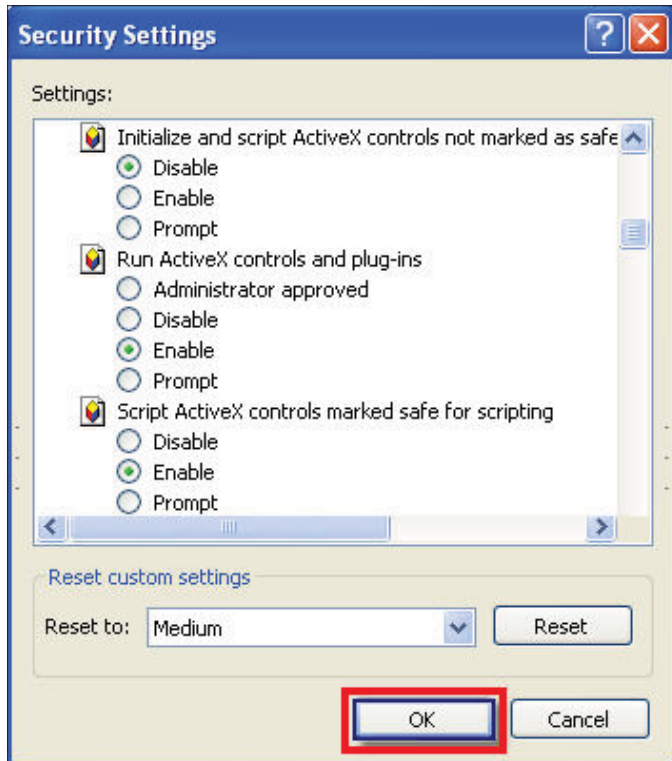
11. Binary and script behaviors:

Enable

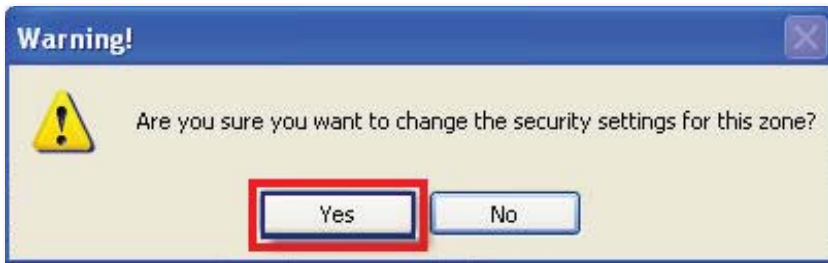
On all PC's, the following five setting options will appear and should have the configuration settings noted:



- 12. Download signed ActiveX controls:
Prompt
- 13. Download unsigned ActiveX controls:
Disable
- 14. Initialize and script ActiveX controls not marked as safe:
Disable
- 15. Run ActiveX controls and plug-ins:
Enable
- 16. Script ActiveX controls marked safe for scripting:
Enable

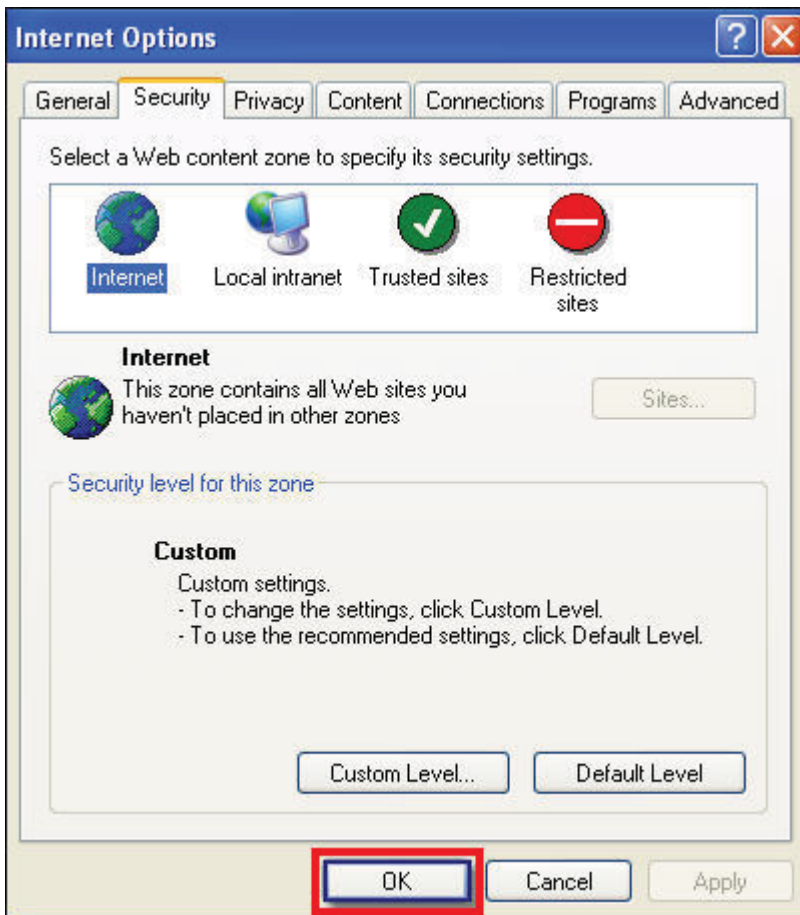


- 17. To save the changes, select
OK



18. Confirm you would like to save changes, select

Yes



The Internet Options window will automatically appear.

19. Close the Internet Options window by selecting

OK or Apply

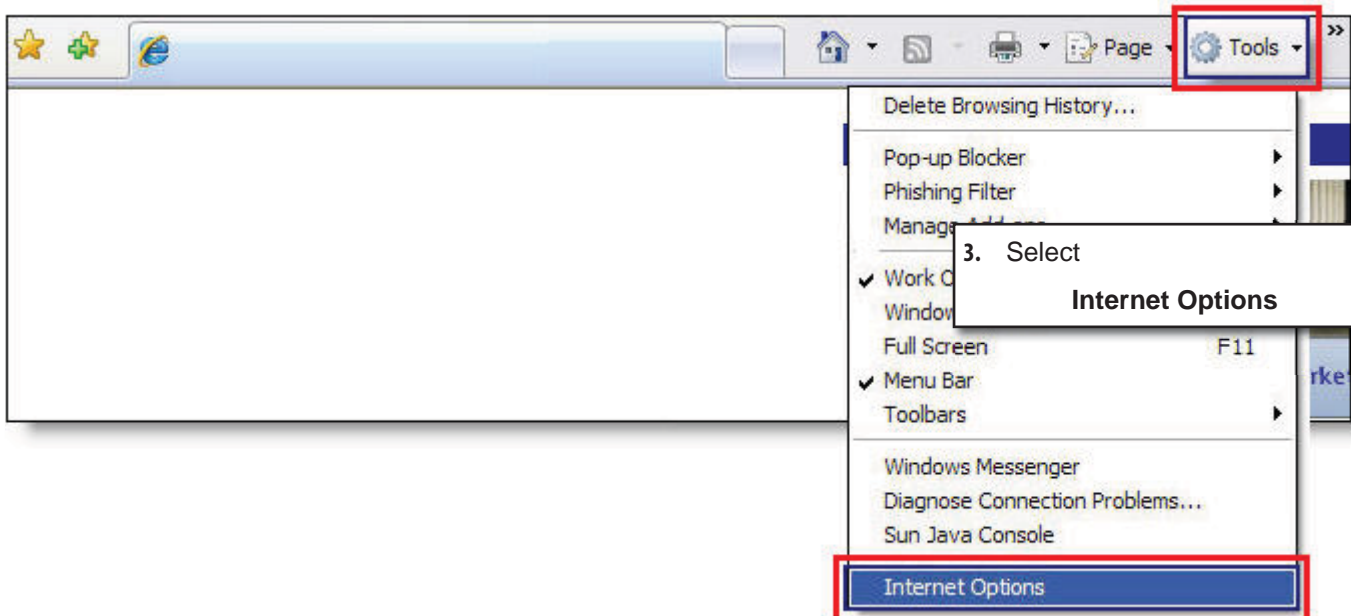
The following are detailed instructions to ensure your Browser settings are configured properly. If you are running VISTA, please see Appendix C prior to configuring your browser and downloading drivers.

Web Browser Settings



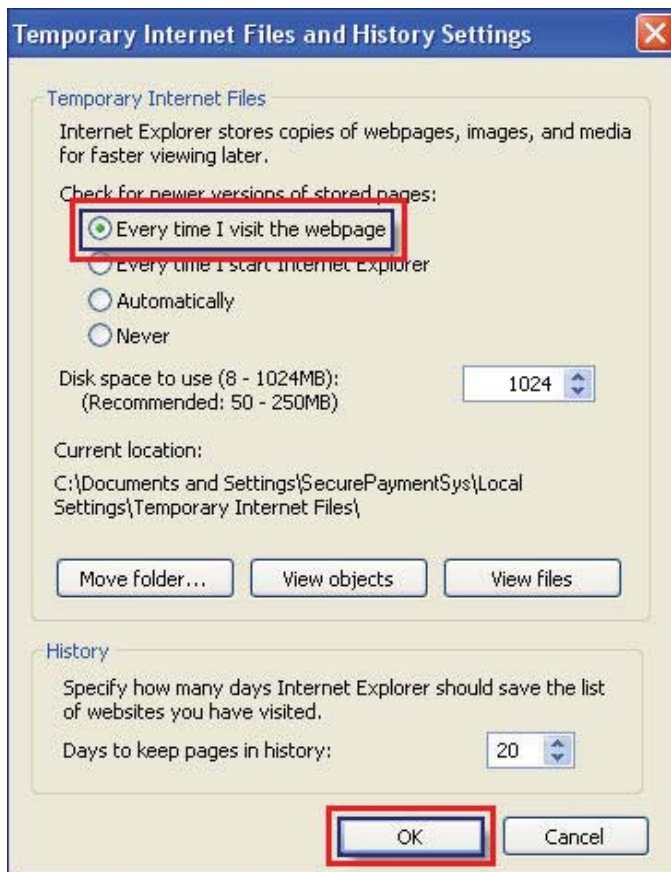
1. Launch Internet Explorer
2. Go to your browser toolbar, select

Tools



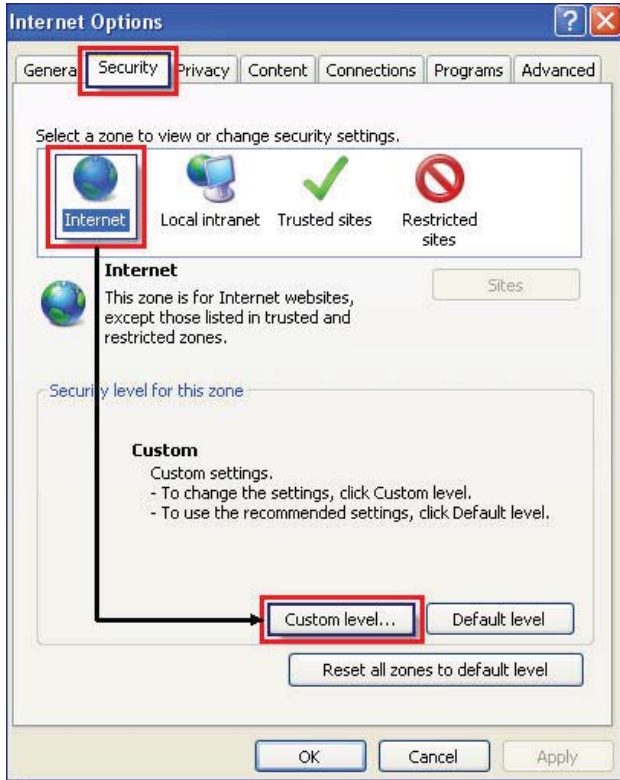


4. On the Internet Options window go to General Tab and select:
Settings



5. In the Settings window, under Check for newer versions of stored pages, select
Every visit to the page
6. Select
OK

Active X Controls

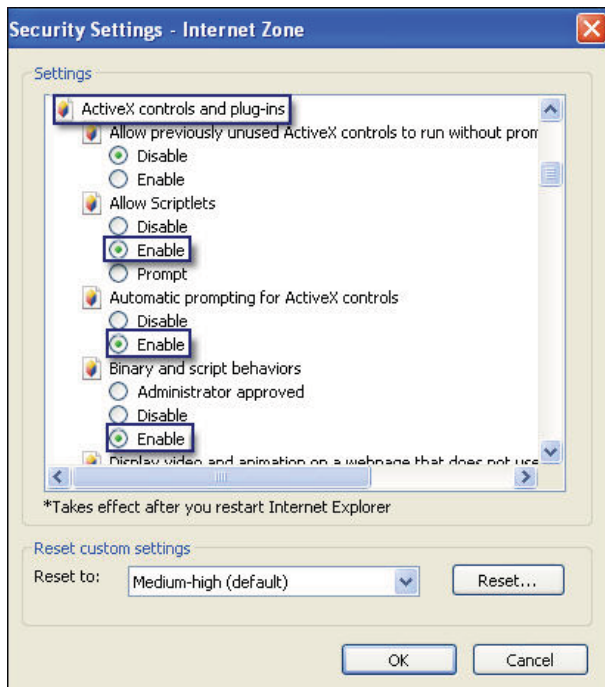


7. On the Internet Options window go to the Security tab, highlight **Internet**
8. Select **Custom Level**

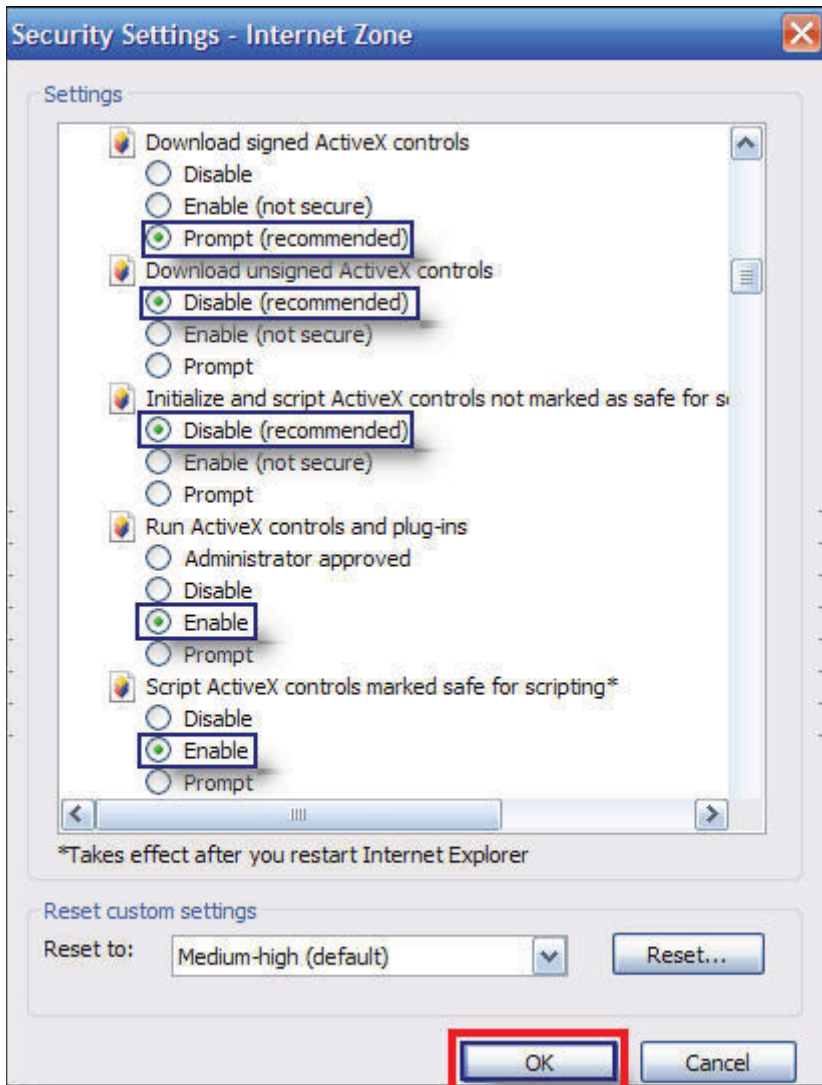
Please see Appendix C - Vista Configuration Disable Protected Mode for additional settings under this tab.

Active X Configuration Settings

On PC's running Windows XP-SP2, Active X controls and plug-ins should have the configuration settings noted:



- Security Settings window will automatically appear.
9. Scroll down to section **ActiveX controls and plug-ins**
 10. Automatic Prompting for ActiveX controls: **Enable**
 11. Binary and script behaviors: **Enable**



...save changes...

12. Download signed ActiveX controls:
Prompt
13. Download unsigned ActiveX controls:
Disable
14. Initialize and script ActiveX controls not marked as safe:
Disable
15. Run ActiveX controls and plug-ins:
Enable
16. Script ActiveX controls marked safe for scripting*:
Enable
17. To save the changes, select
OK



18. Confirm you would like to save changes, select
Yes



****Note to Windows VISTA users only****

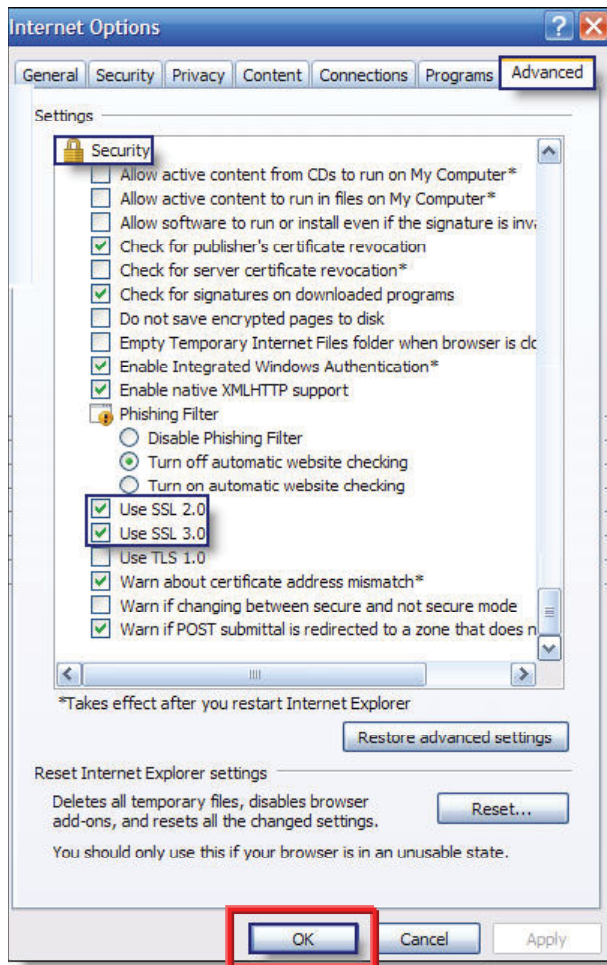
...ensure enabled protected mode is disabled...



The Internet Options window will automatically appear.

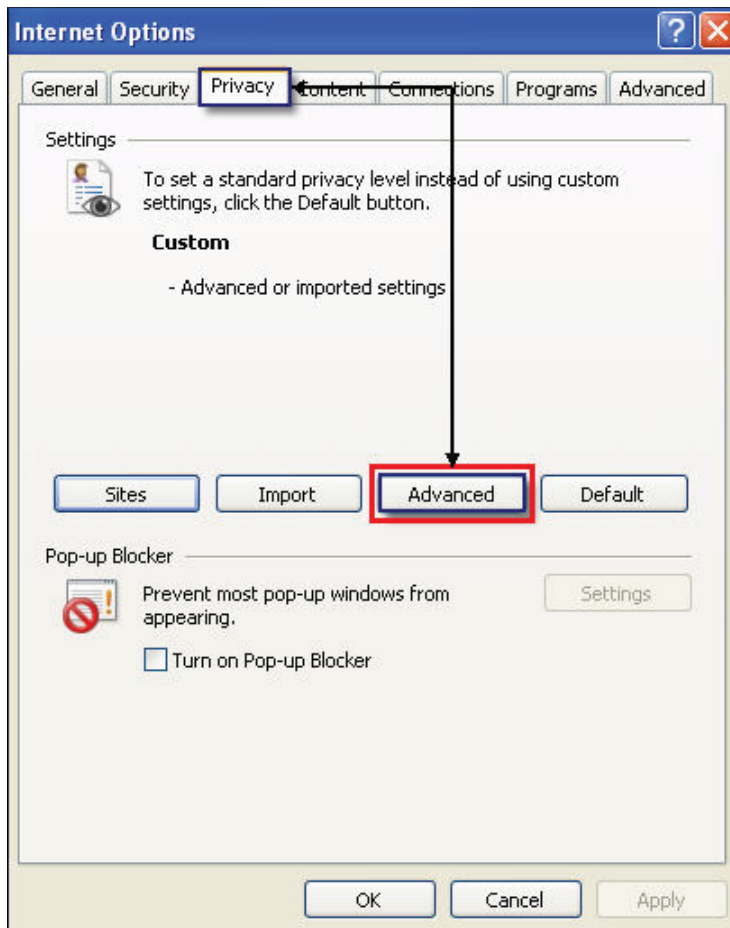
19. Close the Internet Options window by selecting **OK or Apply**

Support SSL Encryption



1. Select **Advanced**
2. Scroll down to **Security**
3. Place check marks by:
 - **Use SSL 2.0**
 - **Use SSL 3.0**
4. Select **OK**

Accept Cookies



5. Select

Privacy

6. Select

Advanced



7. Place a check mark by

Override automatic cookie handling

8. Under First-party Cookies highlight

Accept

9. Under Third-party Cookies highlight

Accept

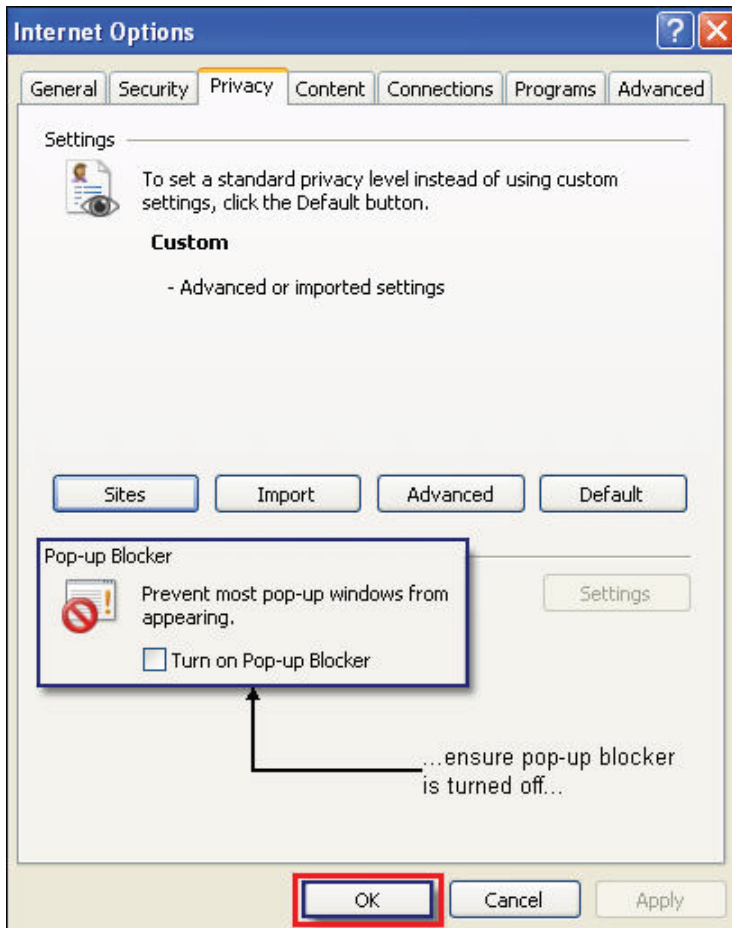
10. Place a check mark by

Always allow session cookies

11. Select

OK

Turn off Pop-up Blocker

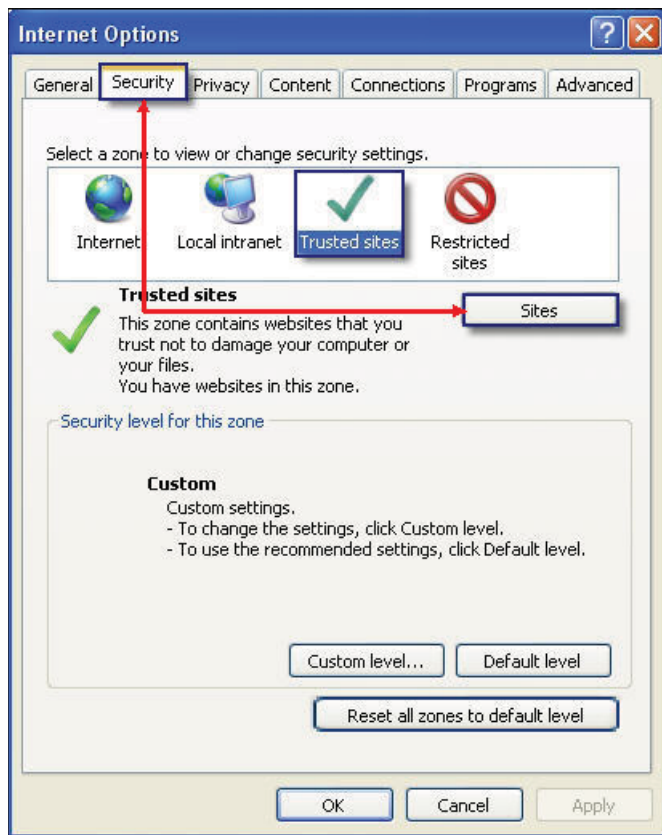


12. Ensure Pop-up Blocker is turned off.

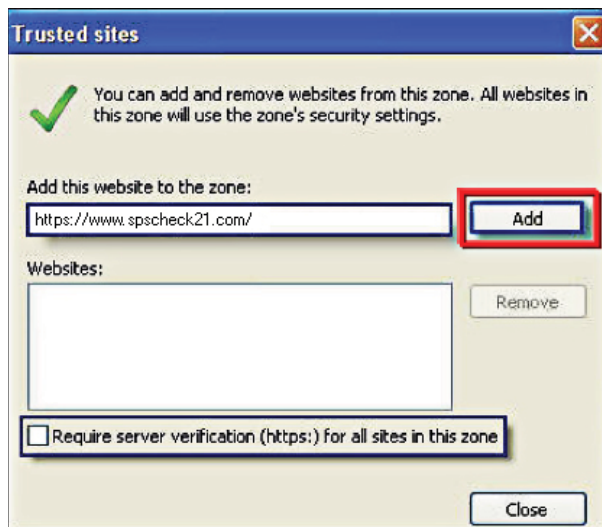
13. Select

OK

Trusted Sites

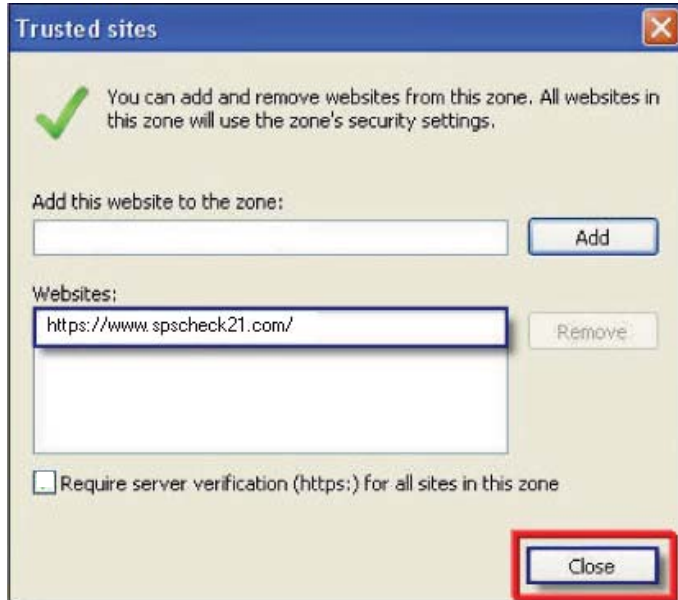


1. Select
Security
2. Highlight
Trusted Sites
3. Select
Sites



4. In the Add this website to this zone option, type,
https://www.spscheck21.com
5. Ensure that the Require Server Verification (https:) for all sites in this zone option is unchecked.
6. Select

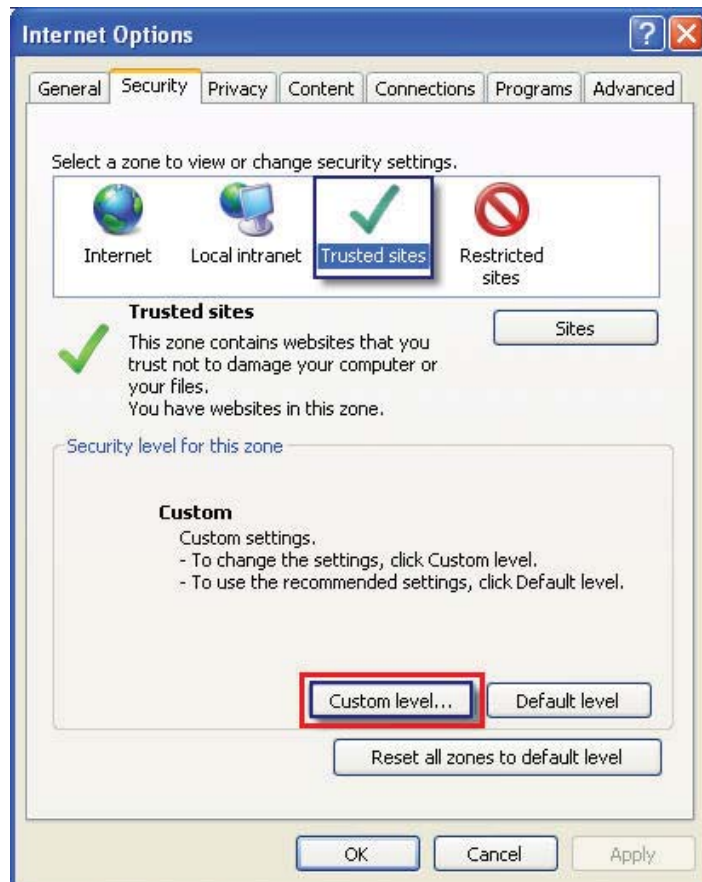
Add



7. spscheck21.com will be added to your trusted sites.

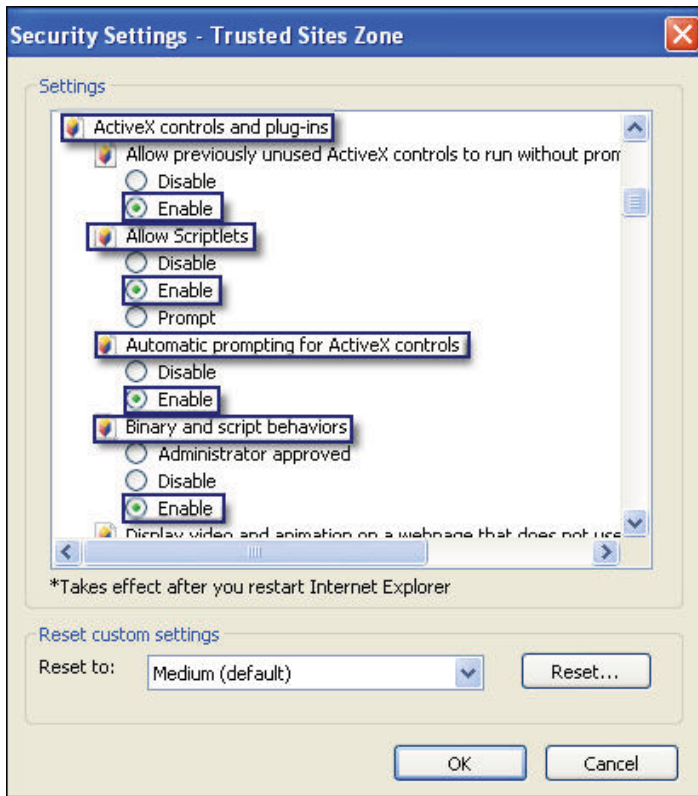
8. Select

Close



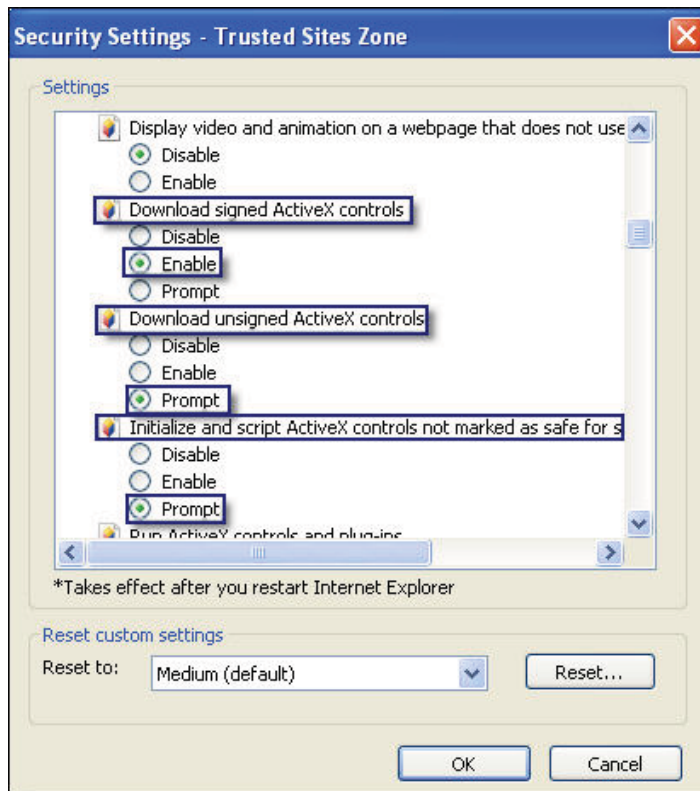
9. Select

Custom Level

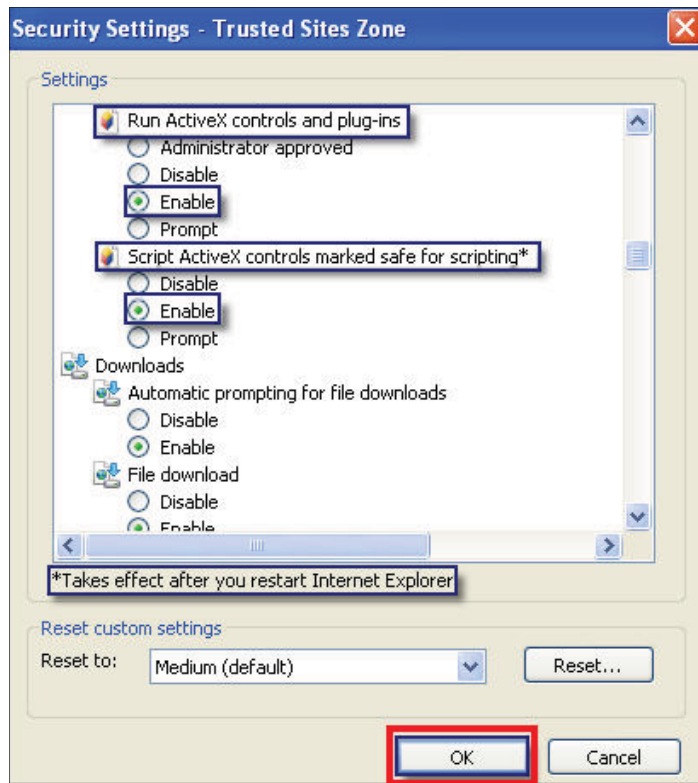


Security Settings window will automatically appear.

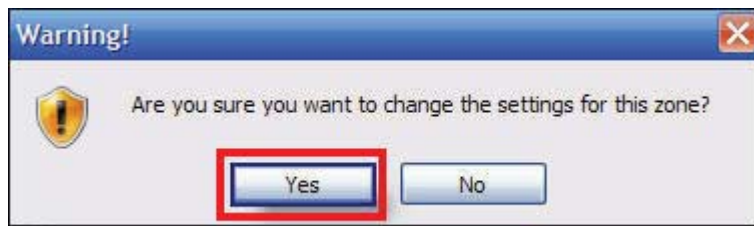
10. Scroll down to section
ActiveX controls and plug-ins
11. Automatic Prompting for ActiveX controls:
Enable
12. Binary and script behaviors:
Enable



13. Download signed ActiveX controls:
Enable
14. Download unsigned ActiveX controls:
Prompt
15. Initialize and script ActiveX controls not marked as safe:
Prompt

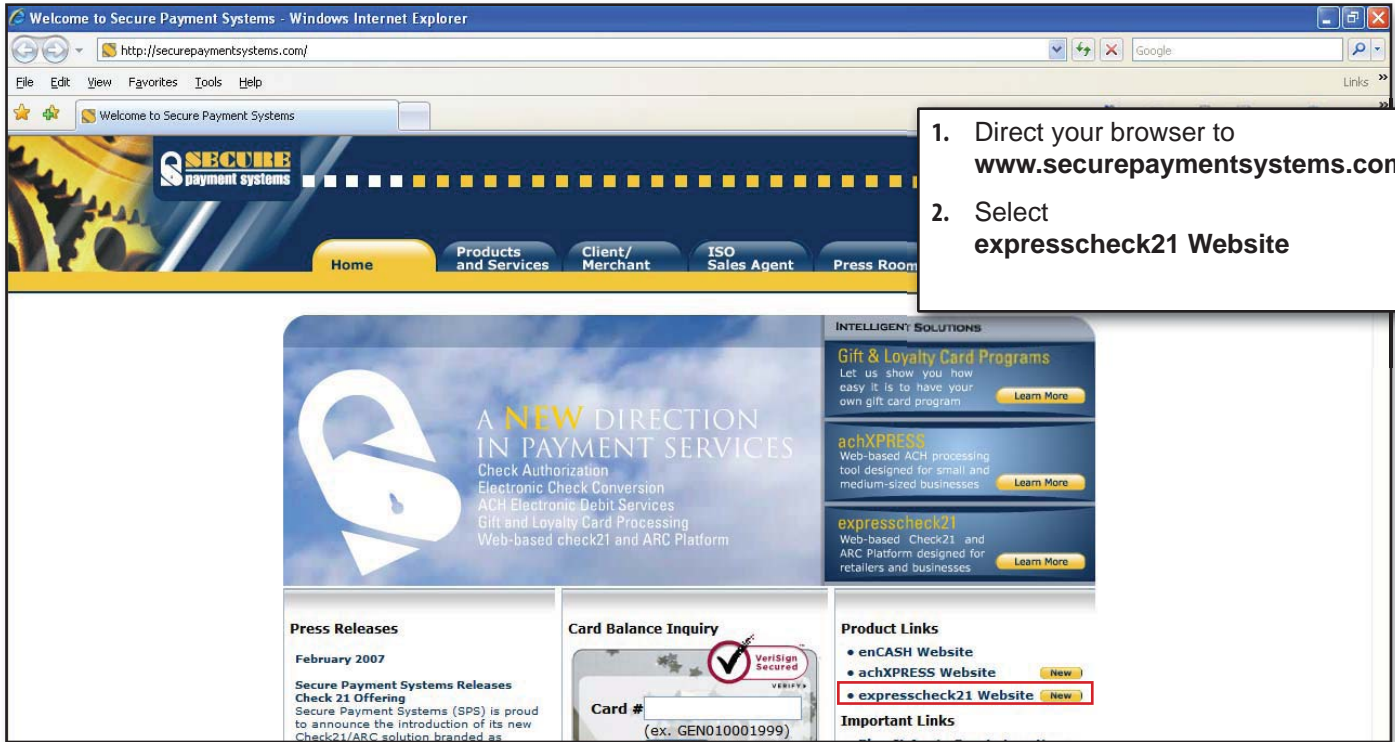


- 16. Run ActiveX controls and plug-ins:
Enable
- 17. Script ActiveX controls marked safe for scripting*:
Enable
- 18. Select
OK

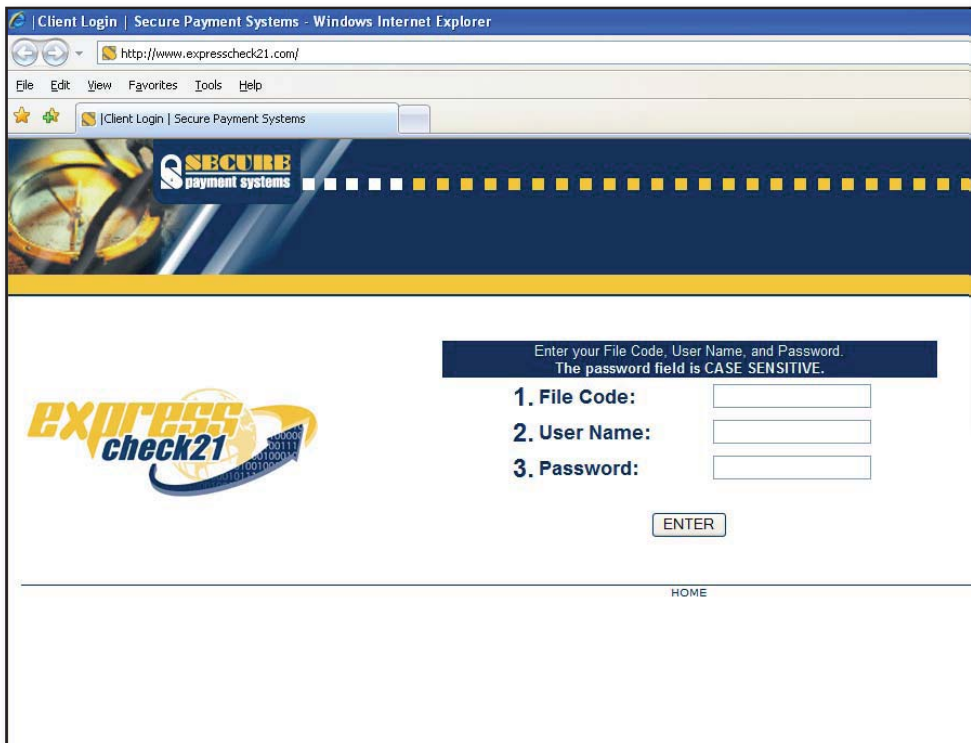


- 19. Select
Yes
- 20. Close down all browser sessions and relaunch

Customer Login



1. Direct your browser to www.securepaymentsystems.com
2. Select **expresscheck21 Website**

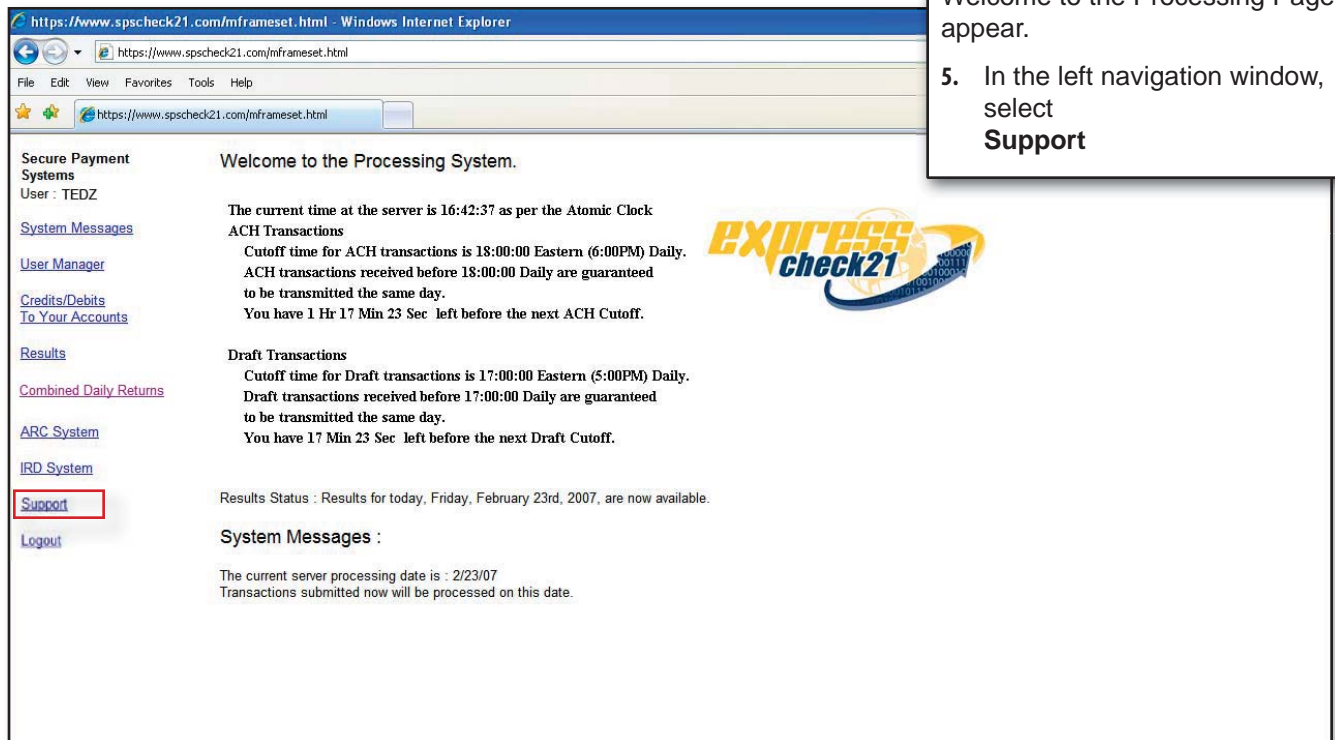


3. Enter your:
 - **File Code**
 - **User Name**
 - **Password**

Note: Password is case sensitive, all caps are required.
4. Select **Enter**

Note: Please contact customer service to obtain a Username, File Code and Password.

The Electronic Check Processing System



https://www.spscheck21.com/mframeset.html - Windows Internet Explorer

https://www.spscheck21.com/mframeset.html

File Edit View Favorites Tools Help

https://www.spscheck21.com/mframeset.html

Secure Payment Systems
User : TEDZ

[System Messages](#)

[User Manager](#)

[Credits/Debits To Your Accounts](#)

[Results](#)

[Combined Daily Returns](#)

[ARC System](#)

[IRD System](#)


Support

[Logout](#)

Welcome to the Processing System.

The current time at the server is 16:42:37 as per the Atomic Clock

ACH Transactions
Cutoff time for ACH transactions is 18:00:00 Eastern (6:00PM) Daily.
ACH transactions received before 18:00:00 Daily are guaranteed to be transmitted the same day.
You have 1 Hr 17 Min 23 Sec left before the next ACH Cutoff.



Draft Transactions
Cutoff time for Draft transactions is 17:00:00 Eastern (5:00PM) Daily.
Draft transactions received before 17:00:00 Daily are guaranteed to be transmitted the same day.
You have 17 Min 23 Sec left before the next Draft Cutoff.

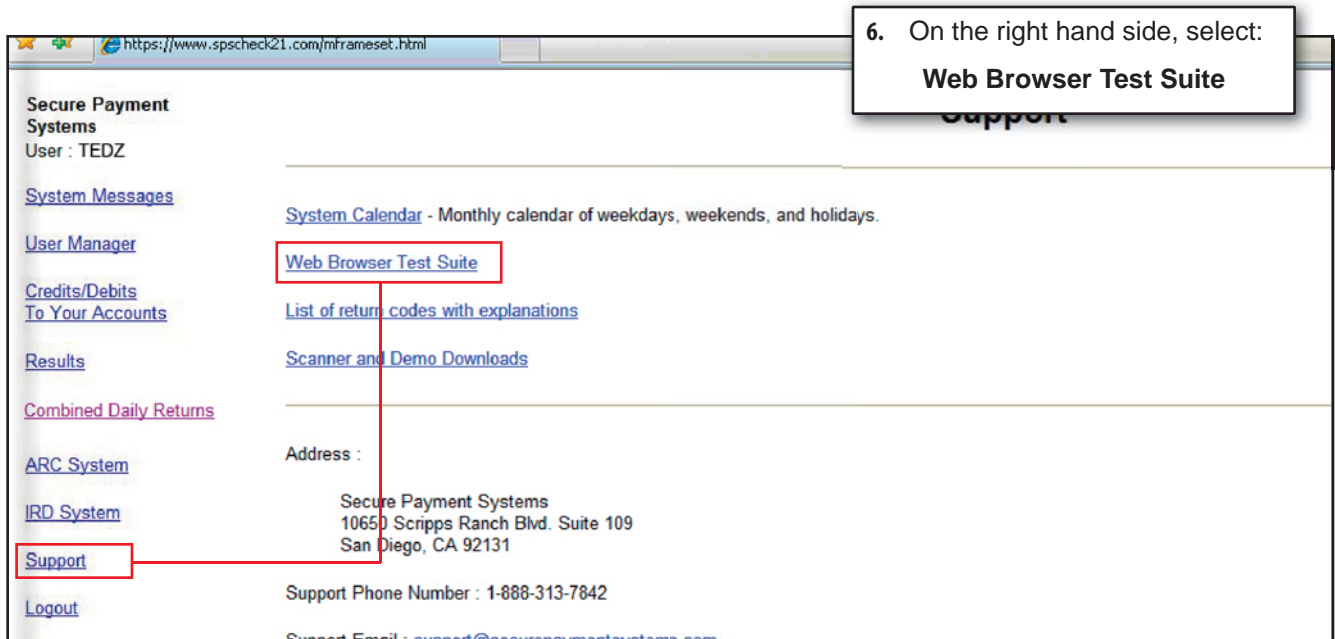
Results Status : Results for today, Friday, February 23rd, 2007, are now available.

System Messages :
The current server processing date is : 2/23/07
Transactions submitted now will be processed on this date.

Welcome to the Processing Page will appear.

5. In the left navigation window, select **Support**

Test Your Browser Settings



https://www.spscheck21.com/mframeset.html

Secure Payment Systems
User : TEDZ

[System Messages](#)

[User Manager](#)

[Credits/Debits To Your Accounts](#)

[Results](#)

[Combined Daily Returns](#)

[ARC System](#)

[IRD System](#)

Support

[Logout](#)

[System Calendar](#) - Monthly calendar of weekdays, weekends, and holidays.

Web Browser Test Suite

[List of return codes with explanations](#)

[Scanner and Demo Downloads](#)

Address :
Secure Payment Systems
10650 Scripps Ranch Blvd. Suite 109
San Diego, CA 92131

Support Phone Number : 1-888-313-7842

Support Email : support@securepayment.com

6. On the right hand side, select:
Web Browser Test Suite

Browser Test Suite

The following tests will be performed :

Test 1 - Browser Version

Test 2 - JavaScript

Test 3 - Java

Test 4 - Java Version

Test 5 - Cookies

Test 6 - Session Cookies

Test 7 - SSL

Please be patient while the tests are performed. After all tests are performed, a report will be displayed in your browser.

Test your BROWSER HERE !!

- Seven browser tests will be displayed, select

Test your BROWSER HERE!!

The Results will be displayed on the next screen, with a status for each test.

- If your browser is configured properly, all seven will display

PASSED

Results of browser test suite

Test	Status	Additional Information
Test 1 - Browser Version	PASSED	MSIE - Version 6.0 USER_AGENT : Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1)
Test 2 - JavaScript	PASSED	
Test 3 - Java	PASSED	
Test 4 - Java Version	PASSED	Current Java Version : 1.5.0_06(Sun)
Test 5 - Cookies	PASSED	
Test 6 - Session Cookies	PASSED	
Test 7 - SSL	PASSED	

Note: If one status displays something other than **PASSED** or if the test seems to hang, please refer to the Troubleshooting Section at the end of this manual.

Systems
User : TEDZ

[System Messages](#)

[User Manager](#)

[Credits/Debits To Your Accounts](#)

[Results](#)

[Combined Daily Returns](#)

[ARC System](#)

[IRD System](#)

[Support](#)

[Logout](#)

The

Test 1

Test 2

Test 3 - Java

Test 4 - Java version

Test 5 - Cookies

Test 6 - Session Cookies

Test 7 - SSL

Please be patient while test is performed. After all tests are performed, the test report will be displayed.

Test your BROW

9. Close the Results of browser test suite window.

10. On the left panel, select

Support

Driver Downloads

The driver download process is a simple one step process. Drivers are supported by Windows 2000, XP and Vista versions.

Scanner and Demo Downloads

Systems
User : TEDZ

[System Messages](#)

[User Manager](#)

[Credits/Debits To Your Accounts](#)

[Results](#)

[Combined Daily Returns](#)

[ARC System](#)

[IRD System](#)

[Support](#)

[Logout](#)

[System Calendar - Monthly calendar of weekdays](#)

[Web Browser Test Suite](#)

[List of return codes with explanations](#)

[Scanner and Demo Downloads](#)

Address :
Secure Payment Systems
10650 Scripps Ranch Blvd. Suite 109
San Diego, CA 92131

Support Phone Number : 1-888-313-7842

1. On the Support page, select **Scanner and Demo Downloads**

Download CX30 Drivers

[Scan Demo Download](#)

[ASPI Installation](#)

The following link is for the Digital Check CX30 scanner.
[DCC Drivers for CX30](#)

The following 2 links are for **all** Digital Check TS model scanners. Select the links in the order they appear, be sure to install both.
[DCC-Tellerscan Drivers \(2000, XP and Vista\)](#)
[DCC-Tellerscan API \(2000, XP and Vista\)](#)

[Magtek Utility](#)

[Cannon Scanner Downloads](#)

...select to download drivers for CX30...

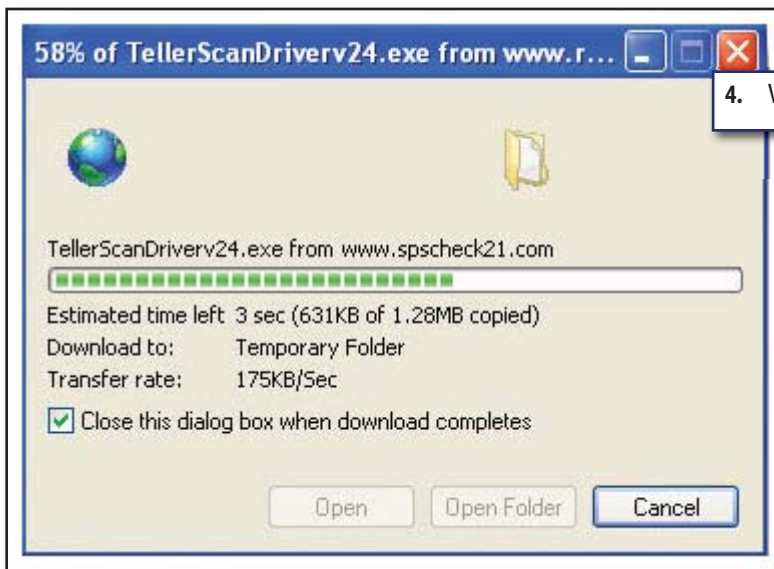
2. Select **DCC Tellerscan Drivers**



File Download – Security Warning pop up window will appear.

3. Select

Run



4. Wait for the download to complete.

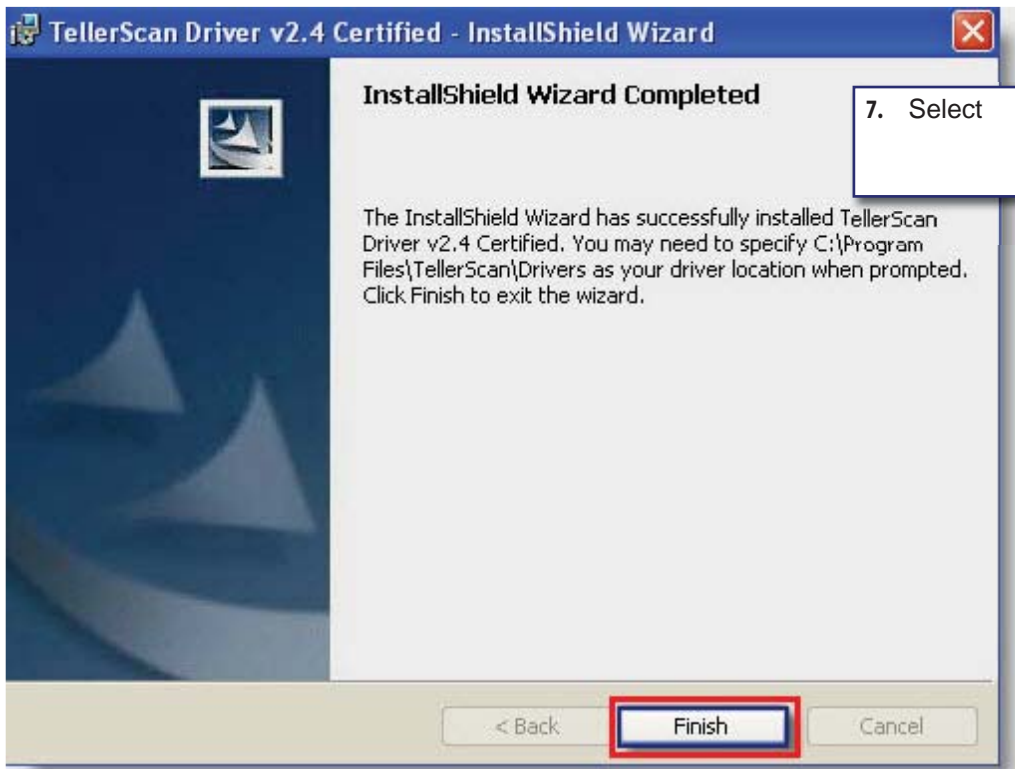
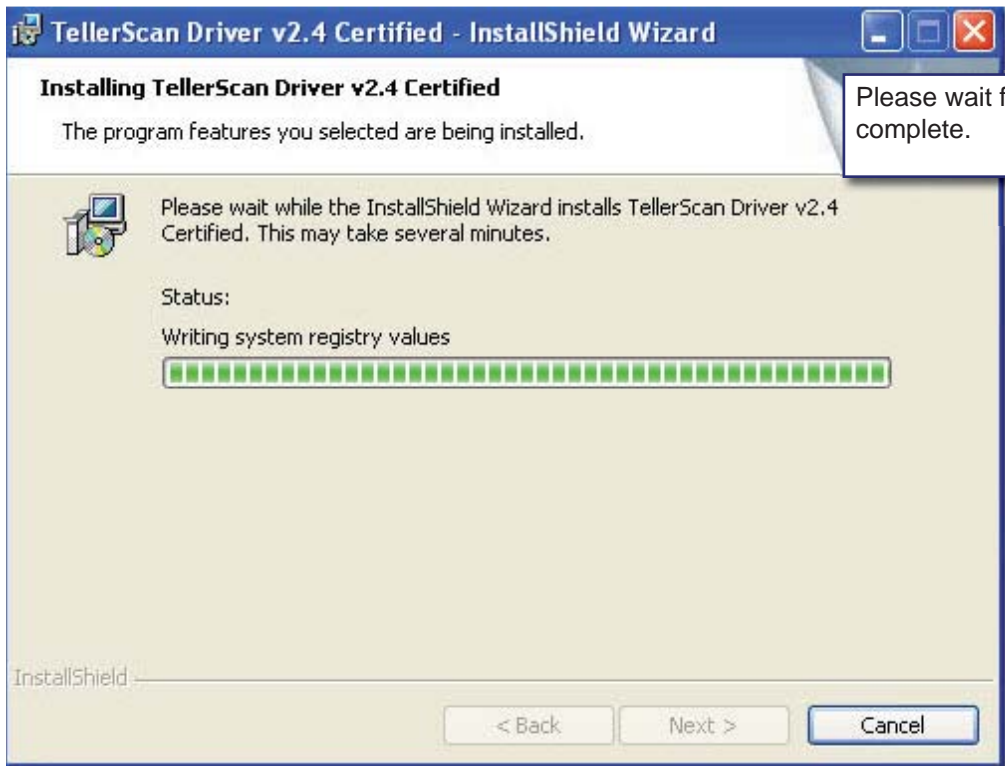


5. Select
Run



Preparing to Install window will appear.

6. Select
Next



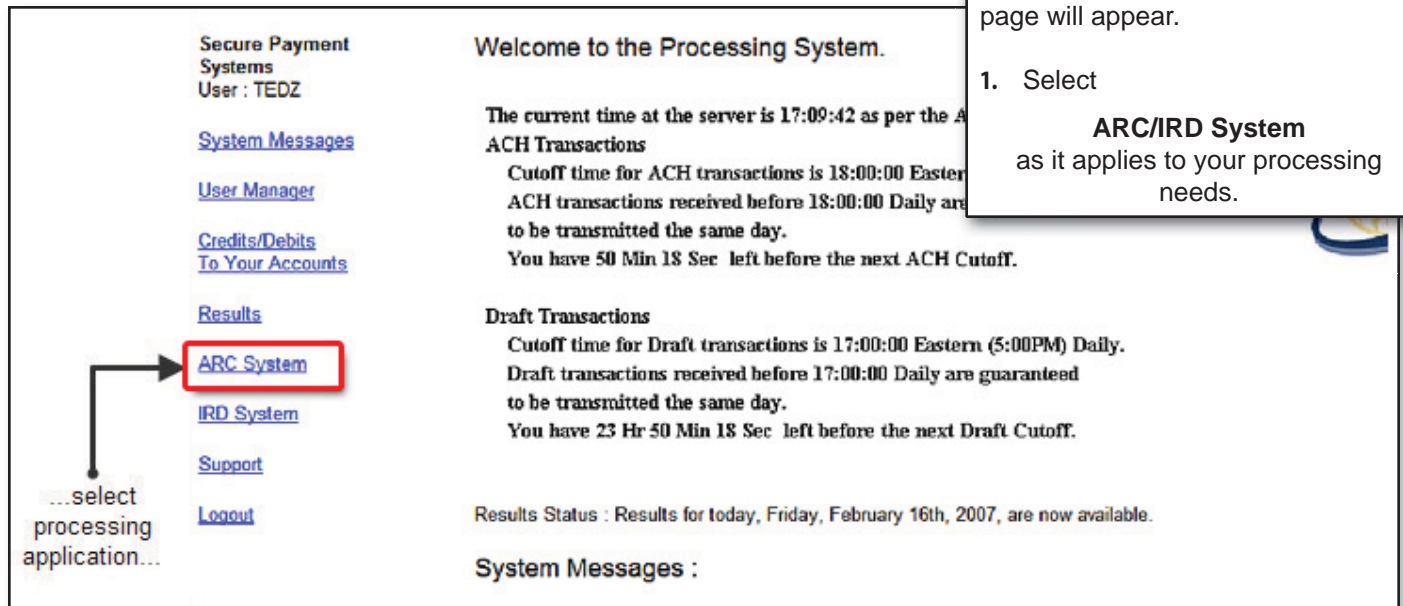
Note: Now that you have successfully connected to your TellerScan, the Found New Hardware Wizard will automatically appear.

Your new hardware is installed and ready to use!

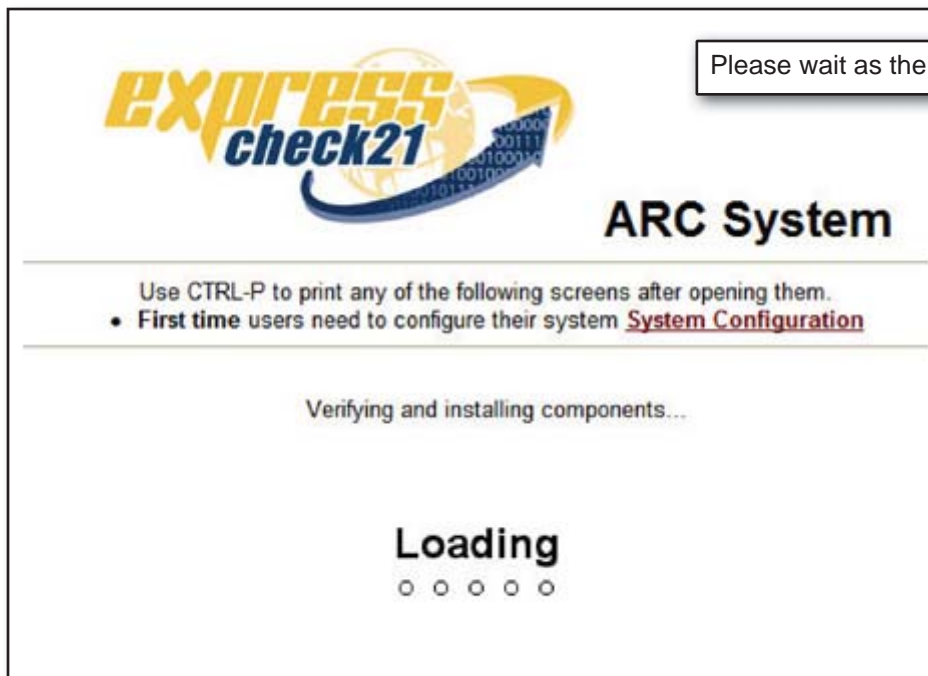
First Time User Configuration

If you're already logged onto our website, please maximize the web page. Otherwise, go to www.securepaymentsystems.com and click on "expresscheck21" to log on.

ARC/IRD System



The screenshot shows the 'Welcome to the Processing System' page. On the left is a navigation menu with links: [Secure Payment Systems](#), [System Messages](#), [User Manager](#), [Credits/Debits To Your Accounts](#), [Results](#), [ARC System](#) (highlighted with a red box), [IRD System](#), [Support](#), and [Logout](#). An arrow points from the text '...select processing application...' to the 'ARC System' link. The main content area displays system information: 'Welcome to the Processing System.', server time '17:09:42', ACH transaction cutoffs, and draft transaction cutoffs. A callout box on the right contains the text: 'Welcome to the Processing System page will appear. 1. Select **ARC/IRD System** as it applies to your processing needs.'

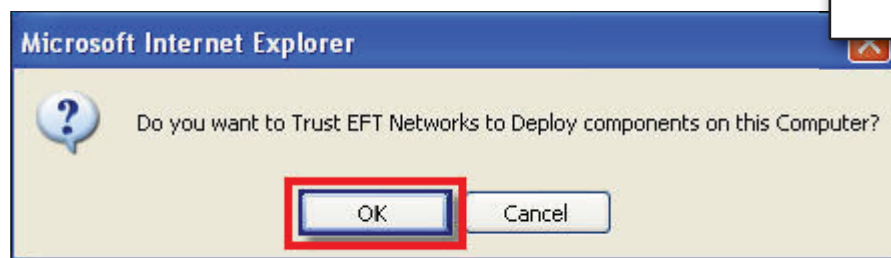


The screenshot shows the 'ARC System' loading screen. At the top left is the 'express check21' logo. To the right is a callout box that says 'Please wait as the System loads.' Below the logo, the text 'ARC System' is displayed. Underneath, it says 'Use CTRL-P to print any of the following screens after opening them.' followed by a bullet point: '• First time users need to configure their system [System Configuration](#)'. Below this, it says 'Verifying and installing components...'. At the bottom, the word 'Loading' is shown above five small circles, indicating a progress bar.



Internet Explorer Security Warning window will appear.

2. Select **Install**



3. Select **OK**

The screenshot shows the 'ARC System' main menu. At the top left is the 'EXPRESS check21' logo. Below it, the text 'ARC System' is displayed. A note says 'Use CTRL-P to print any of the following screens after copying them' and 'First time users need to configure their system'. A red box highlights the 'System Configuration' link. A callout box on the right contains the text: '4. The IRD/ARC System Main Menu will appear, select System Configuration'. Below the callout, another note says '...select system configuration to set up scanner...'. The main menu contains several buttons: 'Scan Checks', 'View Batches', 'Process Scanned Checks', 'View Returns', 'Edit / Delete', 'Batch Out Resubmitted Items', 'Batch Out', 'View/Search Item History', and 'Pending Results Files'.

Please Note: ...scan checks option will not be accessible until system configuration is completed....

The screenshot shows the 'System Configuration' screen. The title 'System Configuration' is at the top. Below it are four buttons: 'Select Scanner', 'Tif Viewer Setup', 'Browser Test', and 'Back to Main Menu'. A red arrow points to the 'Select Scanner' button.

5. Select
Select Scanner

Scanner Options

System Configuration

Select Scanner Hardware

- No Scanner (Data Entry ONLY)
- Magtek MICRImage
- Magtek MICRImage(Bulk Scanning)
- Digital Check TS350/TS400ES
- Digital Check TS 220/230
- Digital Check CX30

6. Select
Digital Check CX30

...select the digital check cx30 scanner...

Turbo Scanner Setup

Entry Mode: Master Account List Mode

Scan Mode: Basic

Snippet Type: Courtesy Amount

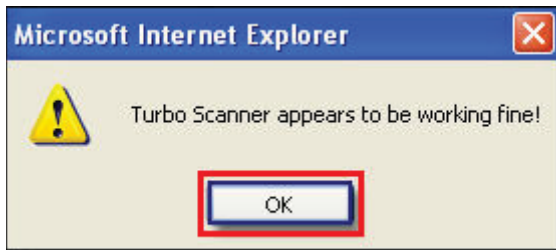
Upload Type: HTTPs (Secure)

Scanner Setup will automatically appear with default values.

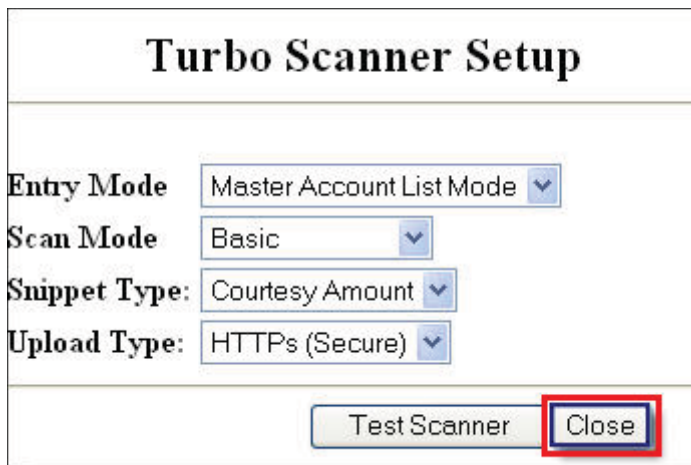
7. Select
Test Scanner

...note the upload type best suitable for your machine...

...test your scanner here...



TurboScan testing window will appear.
8. Select
OK



9. Select
Close

Note: The initialization of the Turbo Scanner may fail on the first attempt. If this occurs, please proceed to Step 11 Scan Checks and attempt to scan your items.

Credits/Debits To Your Accounts

Results

ARC System

IRD System

Support

Logout

...select processing application..

System Configuration

Select Scanner

Tif Viewer Selection

Browser Test

Back to Main Menu

You will automatically return to the Select Scanner Hardware page.

10. Select **IRD or ARC System** as it applies to your processing needs.

Use CTRL-P to print any of the following screens after

- **First time** users need to configure their system **System**

Scan Checks

Process Scanned Checks

Edit / Delete

Batch Out

Pending Results Files

View Returns

Batch Out Resubmitted Items

View/Search Item History

You are ready to scan checks!

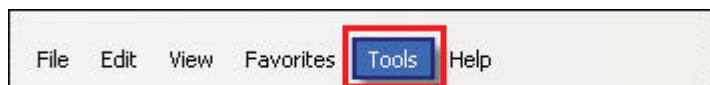
11. Select **Scan Checks**

For instructions on how to Scan Checks, please refer to the **expresscheck21 Fastrack User Guide**.

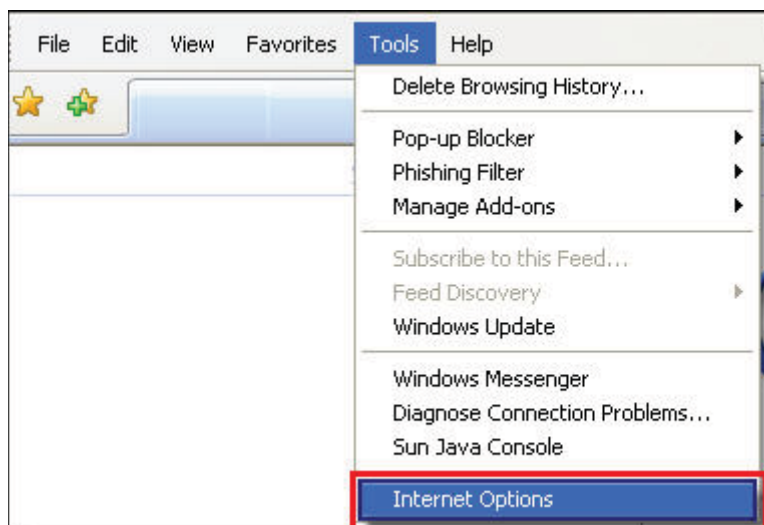
Appendix A - Browser Settings Addendum IE 6.0

For problem resolution, ensure that your browser settings are configured with the following settings:

- Java Enabled for Microsoft VM
- Java Enabled for Java Sun
- JavaScript Enabled



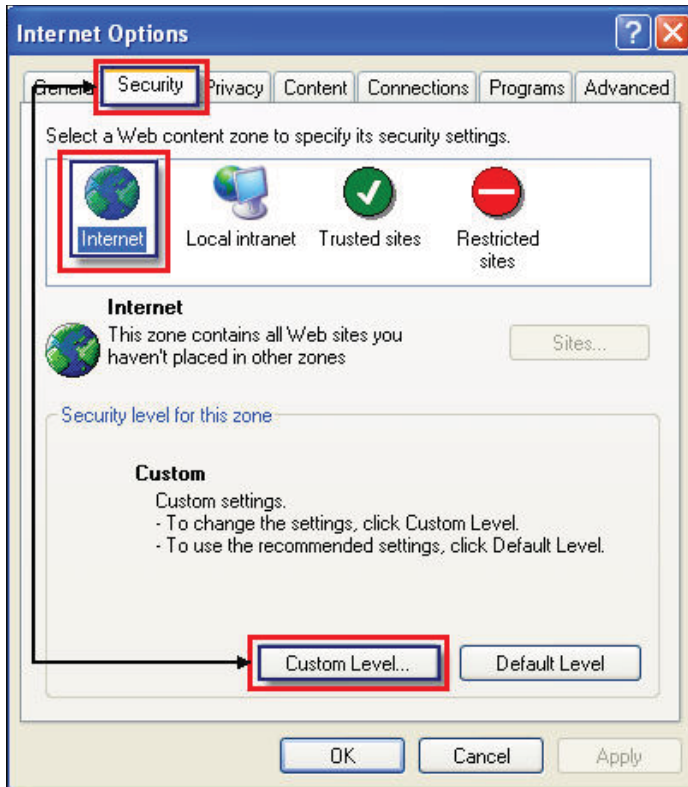
1. Launch Internet Explorer
2. Select
Tools



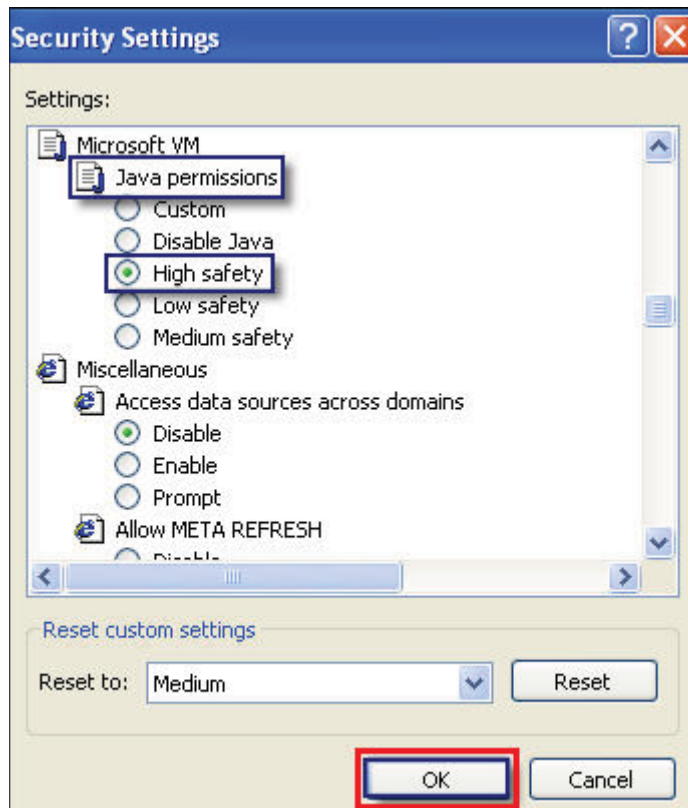
3. Select
Internet Options

Java Enabled for Microsoft VM

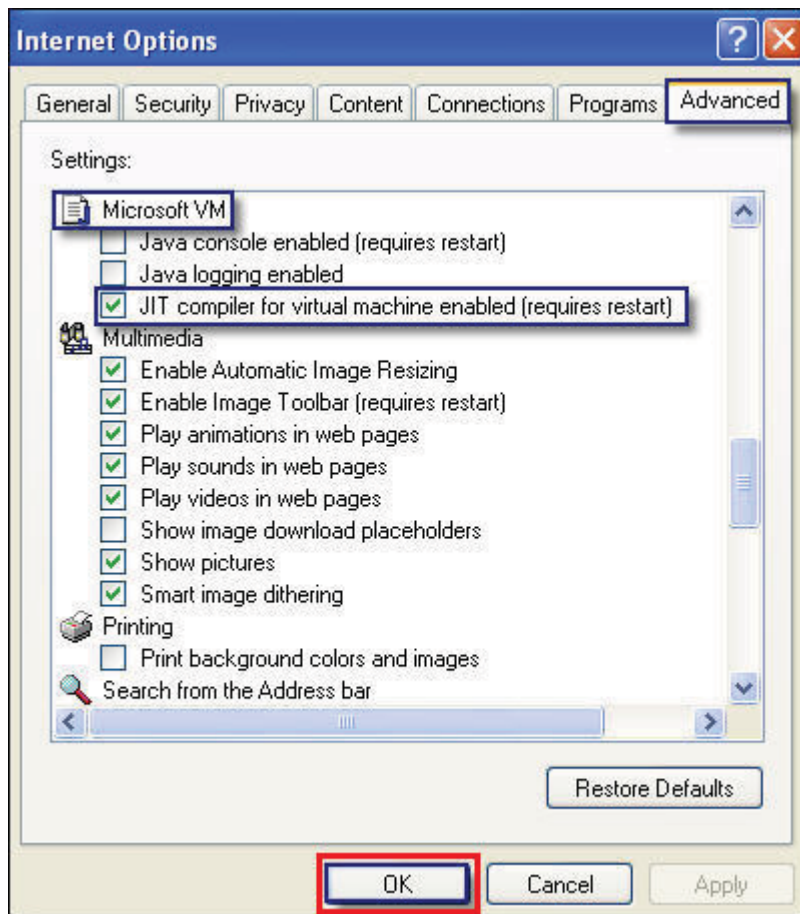
If you have Java Sun installed, please skip this section and refer to Java Enabled for Java Sun.



4. Select **Security**
5. Highlight **Internet**
6. Select **Custom Level**



7. Scroll down to **Microsoft VM**
8. Under Java permissions select **High Safety**
9. Select **OK**



10. Select

Advanced

11. Scroll Down to the Microsoft VM section, ensure that a check mark is placed by:

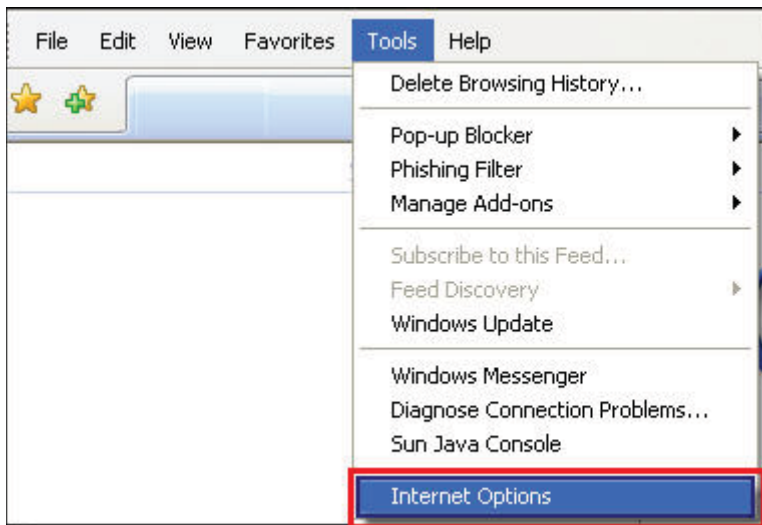
JIT compiler for virtual machine enable (requires restart)

12. Select

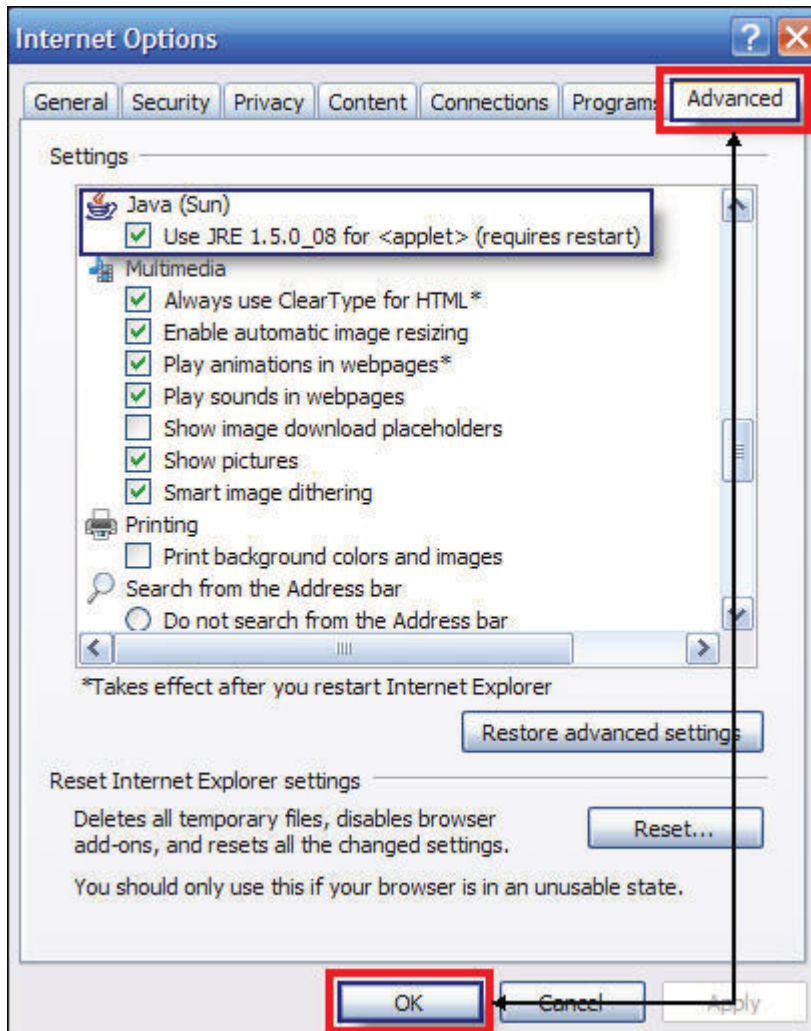
OK



1. Launch Internet Explorer
2. Select
Tools



3. Select
Internet Options



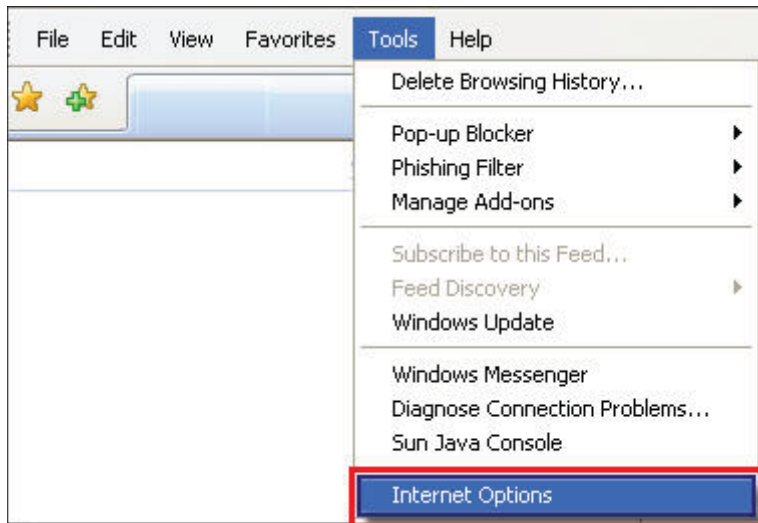
4. Select
Advanced
5. Scroll down to
Java (Sun)
6. Place a check mark by
**Use JRE
(requires restart)**
7. Select
OK

Note: If any of the settings changed, a restart is required. Reboot your PC. If neither Microsoft VM nor Java Sun is found, you need to install Java or if you do not have the latest version of Java.

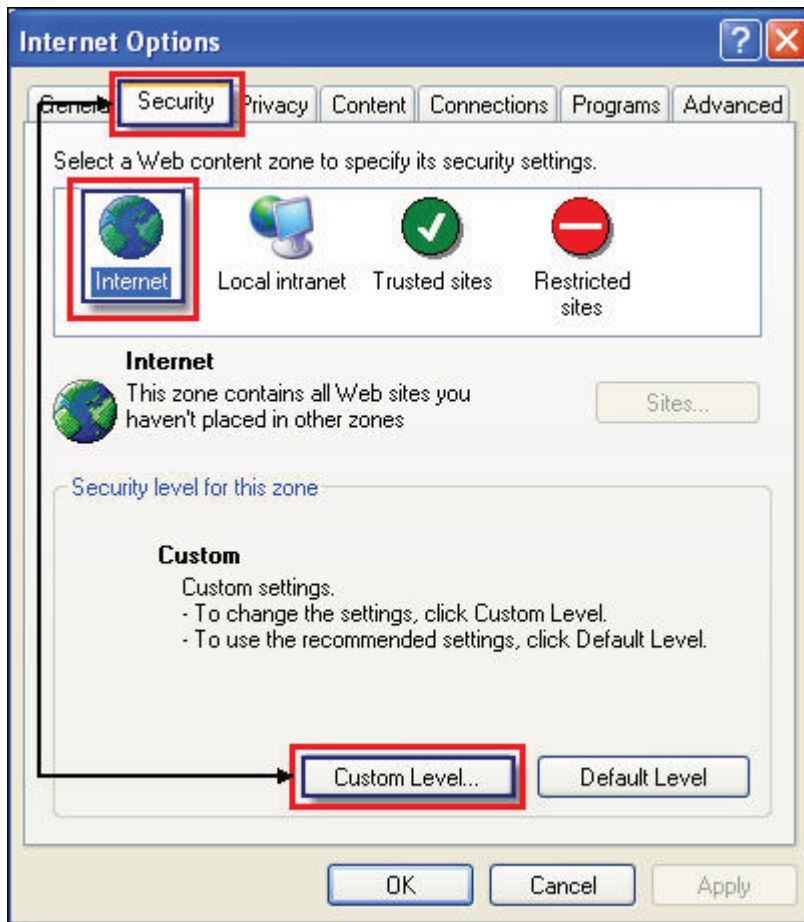
1. Go to www.java.com,
2. Select Java Software Free Download
3. Follow the on-screen instructions for installing Java.



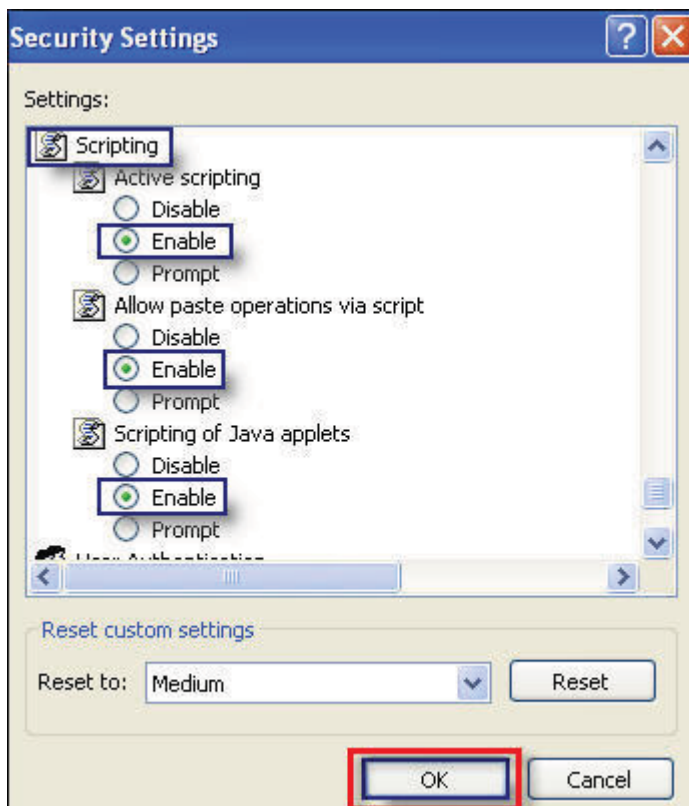
1. Launch Internet Explorer
2. Select
Tools



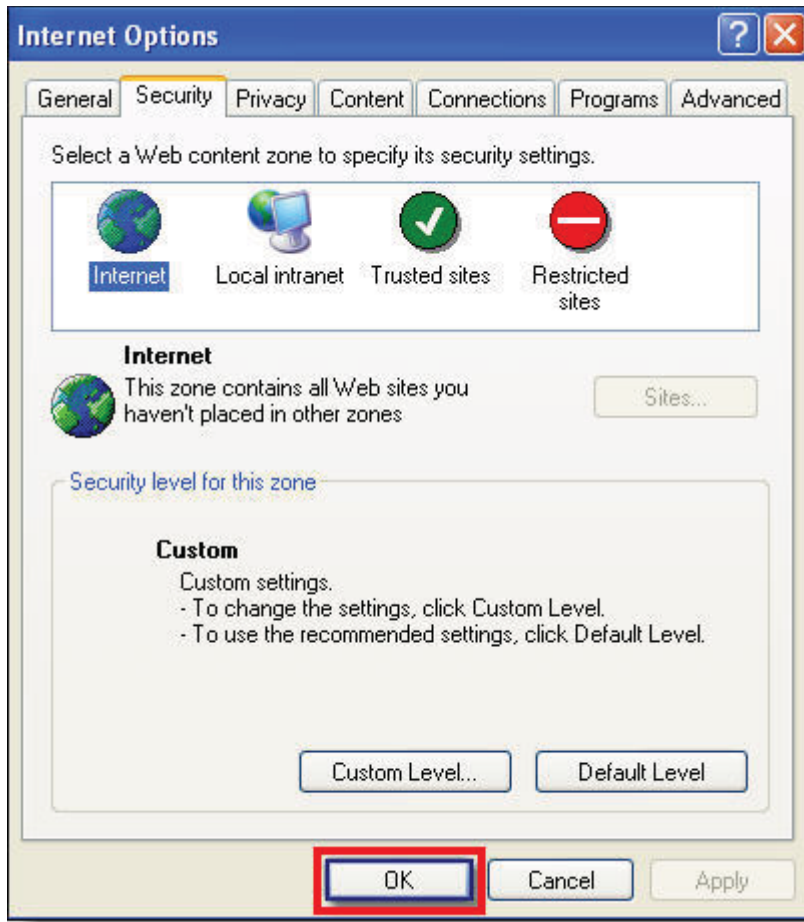
3. Select
Internet Options



4. Select
Security
5. Highlight
Internet
6. Select
Custom Level



7. Scroll down to
Scripting
8. Under Active scripting, highlight
Enable
9. Under Allow Paste operations via script, highlight
Enable
10. Under Scripting of Java applets, highlight
Enable
11. Select
OK



12. Select

OK

Note: If your scanner is still not working properly, please refer to the Troubleshooting Section at the end of this manual.

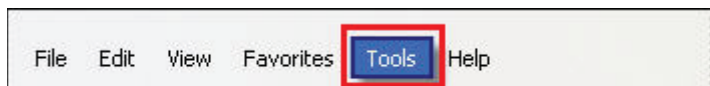
Appendix B Browser Settings Addendum IE 7.0

The addendum section is for troubleshooting purposes to be used in the event your scanner does not perform properly or is not recognized by the ARC/IRD application. Additional items that may need to be addressed in your web browser are the configuration of the following settings:

- Java Enabled
- JavaScript Enabled

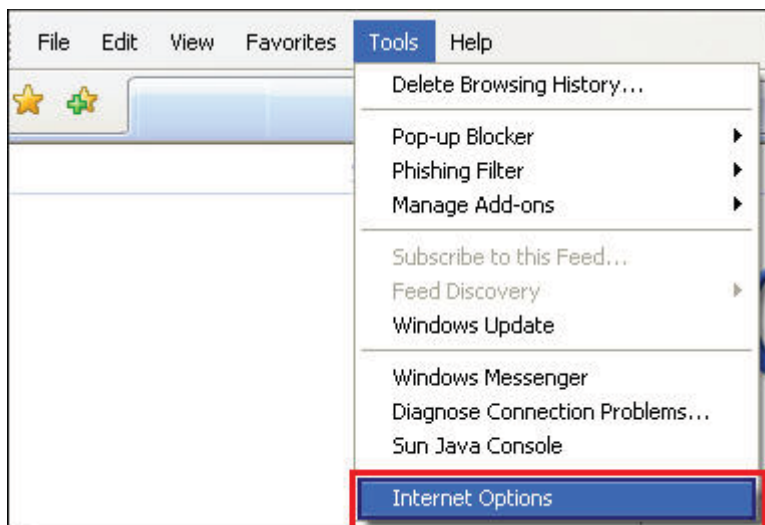
Before proceeding to the section below, please ensure you have the latest version of Internet Explorer 7.0, go to www.microsoft.com.

Java Enabled



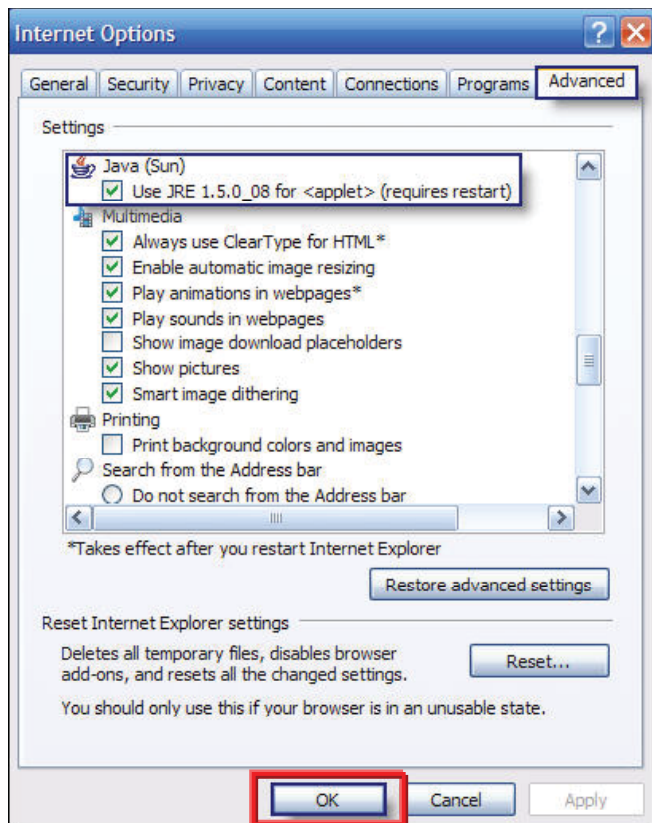
1. Launch Internet Explorer
2. Select

Tools



3. Select

Internet Options



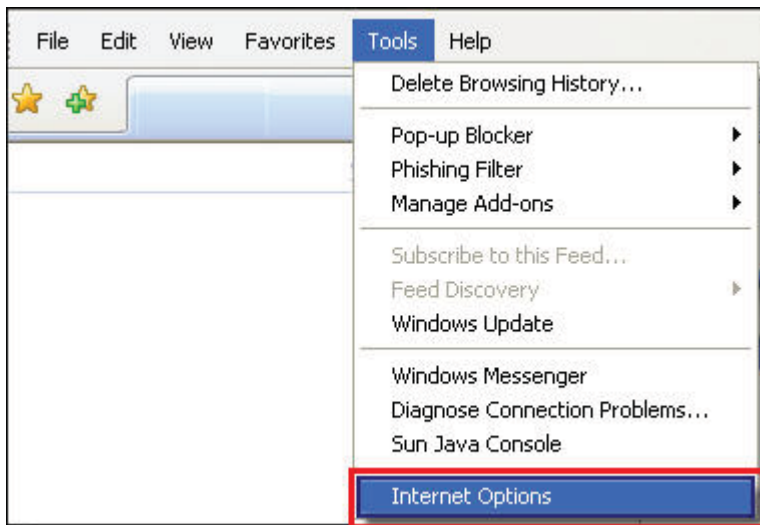
4. Select
Advanced
5. Scroll down to
Java (Sun)
6. Place a check mark by
**Use JRE
(requires restart)**
7. Select
OK

Note: If any of the settings changed, a restart is **required**. Reboot your PC. If **Java Sun** is not found, or if you do not have the latest version of Java:

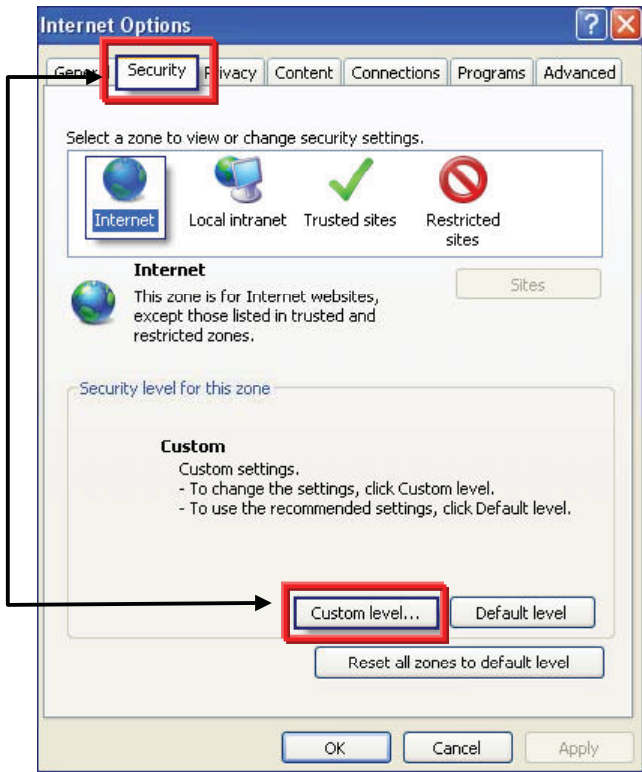
1. Go to www.java.com,
2. Select **Java Software Free Download**
3. Follow the on-screen instructions for installing Java.



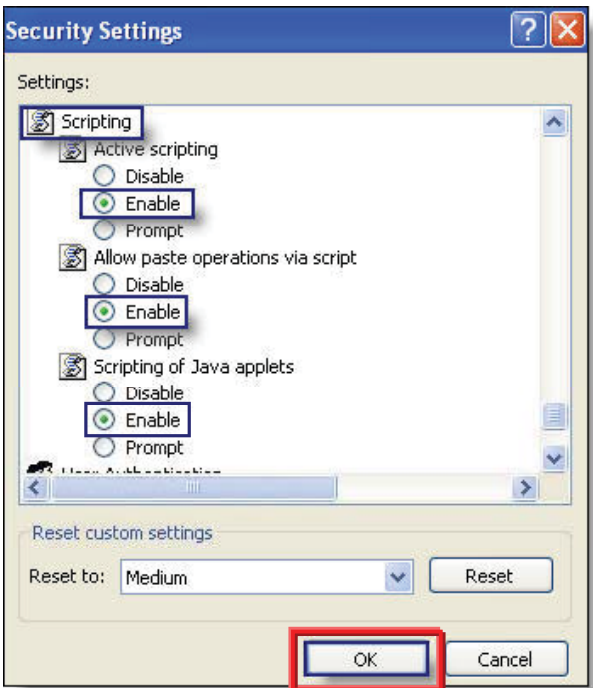
1. Launch Internet Explorer
2. Select
Tools



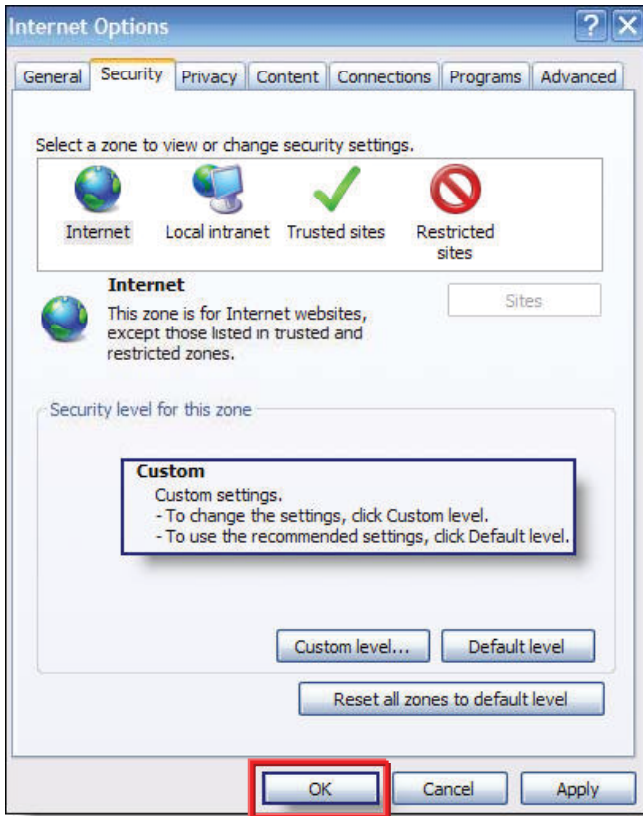
3. Select
Internet Options



4. Select
Security
5. Highlight
Internet
6. Select
Custom Level



7. Scroll down to
Scripting
8. Under Active scripting, highlight
Enable
9. Under Allow Paste operations via script, highlight
Enable
10. Under Scripting of Java applets, highlight
Enable
11. To close the Security Settings window
12. Select
OK

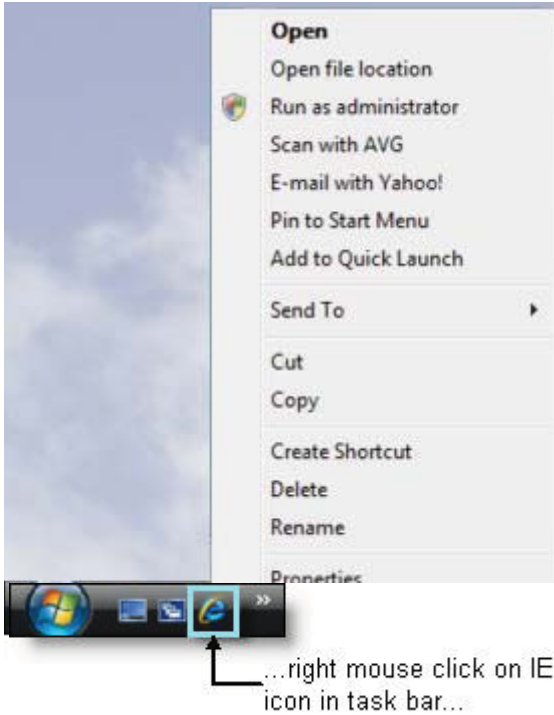


13. To close Internet Options window, select
OK

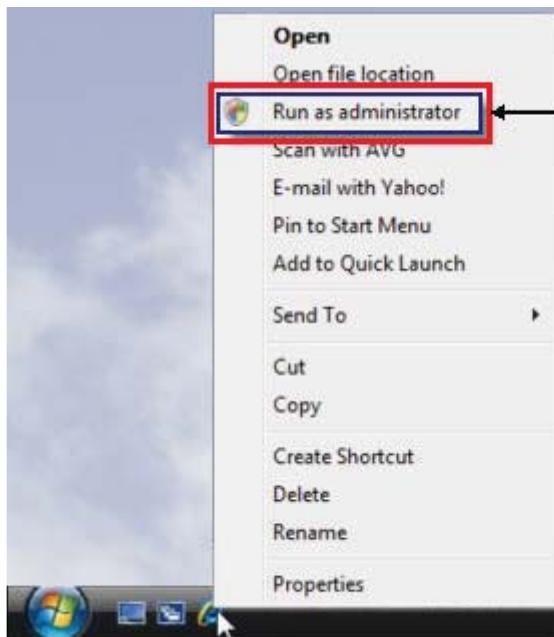
Note: If you are still unable to get your CX30 scanner to work properly, please refer to the Troubleshooting Section at the end of this manual.

Run as Administrator

Prior to scanner installation, all configuration settings and driver download must be run under the Administrator option when running Vista.



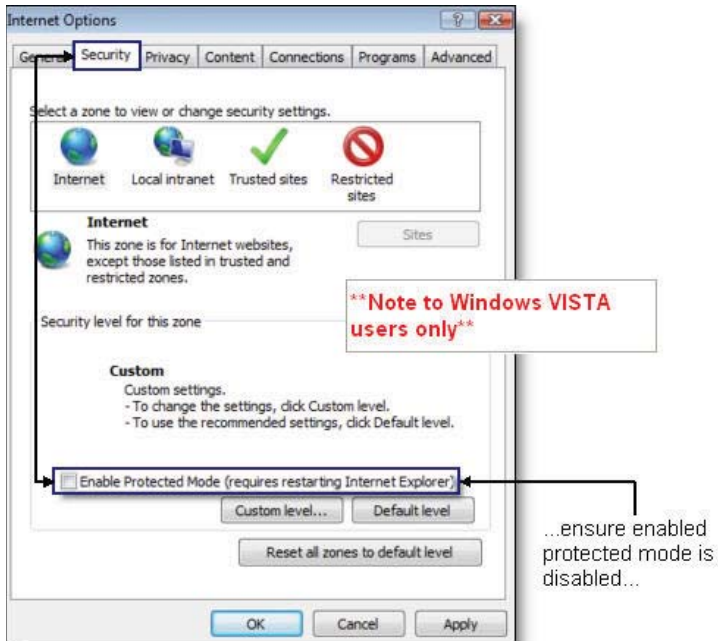
- From the Windows Task Bar
1. Right Mouse Click on the Internet Explorer Icon
 2. The IE menu will appear



3. Select **Run as administrator**
4. Continue the Installation Process as outlined in Web Browser Configuration IE 7.0

Disable Protected Mode

In order for the User to run the application normally (not as administrator) protected mode in Vista needs to be disabled. If this process is not recommended by your company network administrator, then please follow Steps 1 - 3 as listed above each time you login to scan your checks.



To Disable Protected Mode:

From the Internet Options Security Tab

5. Remove the check mark from Enable Protected Mode
6. Continue Browser Configuration as defined in Web Browser Configuration IE 7.0